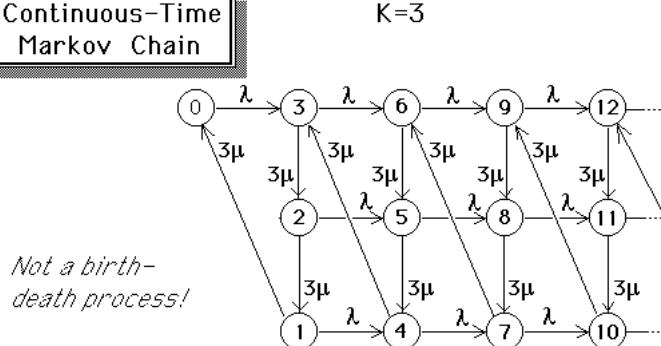
**Bulk Arrivals**

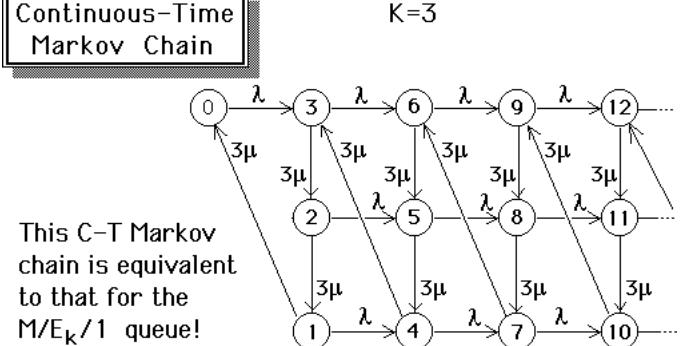
"Customers" arrive in batches of size K , with batch arrivals forming a Poisson process with rate λ

Service time for each customer has exponential distribution with mean $1/K\mu$
i.e., time to process the batch has mean $1/\mu$

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Continuous-Time Markov Chain

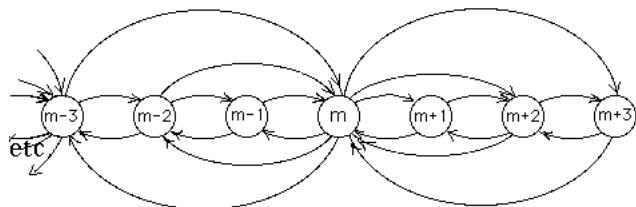
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Continuous-Time Markov Chain

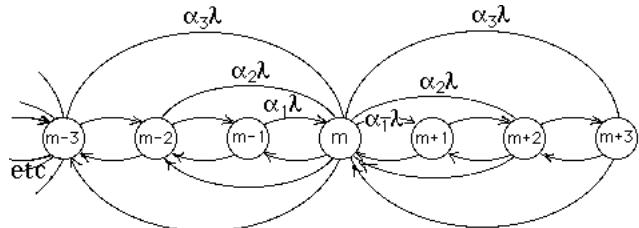
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Bulk Arrivals, with Random-Sized Batches

Let λ = arrival rate of batches
 α_k = probability that batch contains k customers, $k=1,2,3,\dots K$
 μ = service rate for each customer



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**Balance Equations**

$$\lambda \pi_0 = \mu \pi_1$$

$$\vdots$$

$$[(\alpha_1 + \alpha_2 + \dots + \alpha_m + \mu) \pi_m = \mu \pi_{m+1} + \sum_{k=1}^{m-1} \alpha_k \lambda \pi_{m-k}]$$

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