## Multistage Manufacturing System with Product Inspection, <br> Rejection \& Rework

## Dennis L. Bricker

Dept of Industrial Engineering
University of Iowa
dennis-bricker@uiowa.edu


A machined part requires the following sequence of steps:

- Machine A
- Inspection A
- Machine B
- Inspection B
- Machine C
- Inspection C
- Pack \& Ship

During each machining step, parts could be ruined (e.g., because of a casting defect).

In the inspection step following each machine, the part may be either

- passed to the next stage
- rejected and scrapped
- returned to the preceding machine for rework


## Example Data

Cost of blank part: \$50
Salvage value of scrapped part: \$12

| Operation | Time <br> Rqm | Operating <br> Cost <br> (hr) | Scrap <br> Rate | \% Sent Back <br> for |
| :--- | :---: | :---: | :---: | :---: |
| Machine A | 5.0 | 12.00 | 15 | Rework |
| (\%) | 10.00 | 5 | 7 |  |
| Inspect A | 1.6 | 12.00 | 6 |  |
| Machine B | 3.0 | 10.00 | 4 | 4 |
| Inspect B | 1.6 | 15.00 | 5 |  |
| Machine C | 2.7 | 10.00 | 8 | 8 |
| Inspect C | 1.6 | 5.00 |  |  |
| Pack \& Ship | 0.7 |  |  |  |

- How many blank parts are expected to obtain each successfully-completed part?
- What is the estimated cost to obtain each successfullycompleted part?


## Discrete-Time Markov Chain Model

Define a stochastic process $\left\{\mathrm{X}_{\mathrm{i}}\right\}$ describing a part, where
$\mathrm{X}_{\mathrm{i}}=$ current process after i transitions, where

> | State | Location of Part |
| :---: | :--- |
| $\mathbf{1}$ | Machine A |
| $\mathbf{2}$ | Inspection A |
| $\mathbf{3}$ | Machine B |
| $\mathbf{4}$ | Inspection B |
| $\mathbf{5}$ | Machine C |
| $\mathbf{6}$ | Inspection C |
| $\mathbf{7}$ | Packing-\&-Shipping Department |
| $\mathbf{8}$ | Scrap Bin |

Note that this is a discrete-(time)parameter process, but the length of each stage is not of fixed duration!


Note that states $\mathbf{7} \& \mathbf{8}$ are absorbing!

## Transition Probability Matrix

|  | $\mathbf{1}$ | $\mathbf{2}$ | $\mathbf{3}$ | $\mathbf{4}$ | $\mathbf{5}$ | $\mathbf{6}$ | $\mathbf{7}$ | $\mathbf{8}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ |  | 0.85 |  |  |  |  |  | 0.15 |
| $\mathbf{2}$ | 0.07 |  | 0.88 |  |  |  |  | 0.05 |
| $\mathbf{3}$ |  |  |  | 0.94 |  |  |  | 0.06 |
| $\mathbf{4}$ |  |  | 0.04 |  | 0.92 |  |  | 0.04 |
| $\mathbf{5}$ |  |  |  |  |  | 0.95 |  | 0.05 |
| $\mathbf{6}$ |  |  |  |  | 0.08 |  | 0.84 | 0.08 |
| $\mathbf{7}$ |  |  |  |  |  |  | 1 |  |
| $\mathbf{8}$ |  |  |  |  |  |  |  | 1 |

Partition of the Matrix:


$$
P=\left[\begin{array}{ll}
Q & R \\
0 & I
\end{array}\right]
$$

$\mathrm{Q}=$ transient-to-transient transition probabilities $\mathrm{R}=$ transient-to-absorbing transition probabilities
$E=(I-Q)^{-1}=$ Expected Number of Visits to Transient States

|  | 1 | 2 | 3 | 4 | 5 | 6 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $1:$ | 1.06 | .904 | .826 | .777 | .773 | .735 |
| $2:$ | .074 | 1.06 | .972 | .914 | .91 | .864 |
| $3:$ | 0 | 0 | 1.04 | .977 | .972 | .924 |
| $4:$ | 0 | 0 | .042 | 1.04 | 1.03 | .983 |
| $5:$ | 0 | 0 | 0 | 0 | 1.08 | 1.03 |
| $6:$ | 0 | 0 | 0 | 0 | .087 | 1.08 |

For example, a part currently residing in state 3 (Machine B ) is expected to visit Machine B $\mathbf{1 . 0 4}$ times (including the current visit), Machine C 0.972 times, etc.
$A=E R=(I-Q)^{-1} R=$ Absorption Probabilities

|  | 7 | 8 |
| :--- | :--- | :--- |
| 1: | .617 | .383 |
| 2: | .726 | .274 |
| 3: | .776 | .224 |
| 4: | .826 | .174 |
| 5: | .864 | .136 |
| 6: | .909 | .091 |

For example, a part currently residing in state 3 (Machine B) has probability $\mathbf{2 2 . 4} \%$ that it will eventually reach state 8 , the "scrap bin".

Likewise, a part which enters the system in state 1 has $\mathbf{6 1 . 7 \%}$ probability that it will eventually reach state 7 , the "Pack-\&-Ship" department.

## Expected Man-hour Requirements per Entering Part

| OPERATION | STATE | MAN-HR / ENT | RING PART |
| :---: | :---: | :---: | :---: |
| MACHINE A | 1 | $5.0 \times 1.06$ | 5.300 |
| INSPECTION A | 2 | $1.6 \times .904$ | 1.446 |
| MACHINE B | 3 | $3.0 \times .826=$ | 2.478 |
| INSPECTION B | 4 | $1.6 \times .777$ | 1.243 |
| MACHINE C | 5 | $2.7 \times .773$ | 2.087 |
| INSPECTION C | 6 | $1.6 \times .735$ | 1.176 |
| PACK \& SHIP | 7 | $0.7 \times .617$ | 0.432 |
| hrs/visit $\times$ \# Vis |  | TOTAL $=14.162$ man-hrs |  |

To obtain one successfully completed part, we expect to use $1 / 0.617=1.6207$ entering parts.

Therefore, to obtain the man-hour requirements at each stage for a successfully-completed part, we multiply the hours/visit for each entering part by the factor $\mathbf{1 . 6 2 0 7}$.

For example, the total man-hour requirements for each completed part is $1.6207 \times 14.162=\mathbf{2 2 . 9 5}$ man-hours.

## Expected Direct Costs Per Completed Part

Materials: $\$ 50 \times 1.6207=\mathbf{\$ 8 1 . 0 4}$
Scrap value recovered: $\$ 12 \times 0.383 \times 1.6207=\$ 7.45$
OPERATIONS COST

| OPERATION | HOURLY RATE | MAN-HRS | TOTAL COST |
| :--- | :---: | :---: | :---: |
| MACHINE A | 12.00 | 8.613 | 103.40 |
| INSPECTION A | 10.00 | 2.343 | 23.43 |
| MACHINE B | 12.00 | 4.017 | 48.20 |
| INSPECTION B | 10.00 | 2.014 | 20.14 |
| MACHINE C | 15.00 | 3.383 | 50.75 |
| INSPECTION C | 10.00 | 1.905 | 19.05 |
| PACK-8-SHIP | 5.00 | .700 | 3.50 |
|  |  | TOTAL $=$ |  |
| 268.40 |  |  |  |

Total: $\$ 81.04$ + \$268.40 - \$7.45 = \$341.99

## An Optimization Problem

- Suppose that we must decide upon a least-cost production lotsize $\mathrm{X}^{*}$ in order to obtain 15 acceptable parts.
- There is a fixed setup cost of $\boldsymbol{\$ 1 0 0 0 0}$ for the machining processes. Assume no salvage value for unacceptable parts.
- If after the initial lot, fewer than 15 acceptable parts have been obtained (so that an additional $\boldsymbol{n}$ parts are required), then what should be the next lotsize $\mathrm{X}^{*}(\mathrm{n})$ ? That is, we want an optimal decision policy $\mathrm{X}^{*}(\mathrm{n}), \mathrm{n}=1,2, \ldots 15$.


## Dynamic Programming Solution (Click here for details).

| $\boldsymbol{n}$ | $\boldsymbol{x}^{*}(\mathbf{n})$ | $\boldsymbol{p} \times \boldsymbol{X}^{*}(\mathbf{n})$ | Dxpected cost |
| :---: | :---: | :---: | :---: |
| 1 | 4 | 2.468 | 1082.53 |
| 2 | 6 | 3.702 | 1611.24 |
| 3 | 9 | 5.553 | 2095.73 |
| 4 | 11 | 6.787 | 2547.48 |
| 5 | 13 | 8.021 | 2987.49 |
| 6 | 14 | 8.638 | 3411.28 |
| 7 | 16 | 9.872 | 3826.39 |
| 8 | 18 | 11.106 | 4236.44 |
| 9 | 20 | 12.340 | 4643.35 |
| 10 | 22 | 13.574 | 5048.38 |
| 11 | 24 | 14.808 | 5452.40 |
| 12 | 25 | 15.425 | 5855.63 |
| 13 | 27 | 16.659 | 6243.10 |
| 14 | 29 | 17.893 | 6632.20 |
| 15 | 31 | 19.127 | 7022.99 |

That is, we should manufacture 31 parts, with an expected yield of 19.127 parts. The expected cost is $\mathbf{\$ 7 0 2 3}$ (not including the initial setup cost). If the actual yield is, for example, 13 parts, then an additional $X^{*}(2)=6$ parts should be manufactured.

