Multistage Manufacturing System with Product Inspection, Rejection & Rework

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A machined part requires the following sequence of steps:

- Machine A
- Inspection A
- Machine B
- Inspection B
- Machine C
- Inspection C
- Pack & Ship

During each machining step, parts could be ruined (e.g., because of a casting defect).

In the inspection step following each machine, the part may be either

- passed to the next stage
- rejected and scrapped
- returned to the preceding machine for rework

Example Data

Cost of blank part: \$50

Salvage value of scrapped part: \$12

| Operation | Time Rqmt (hr) | Operating Cost (\$/hr) | Scrap Rate (%) | % Sent Back for Rework |
|------------------|----------------------|------------------------------|----------------------|------------------------------|
| Machine A | 5.0 | 12.00 | 15 | |
| Inspect A | 1.6 | 10.00 | 5 | 7 |
| Machine B | 3.0 | 12.00 | 6 | |
| Inspect B | 1.6 | 10.00 | 4 | 4 |
| Machine C | 2.7 | 15.00 | 5 | |
| Inspect C | 1.6 | 10.00 | 8 | 8 |
| Pack & Ship | 0.7 | 5.00 | | |

- How many blank parts are expected to obtain each successfully-completed part?
- What is the estimated cost to obtain each successfullycompleted part?

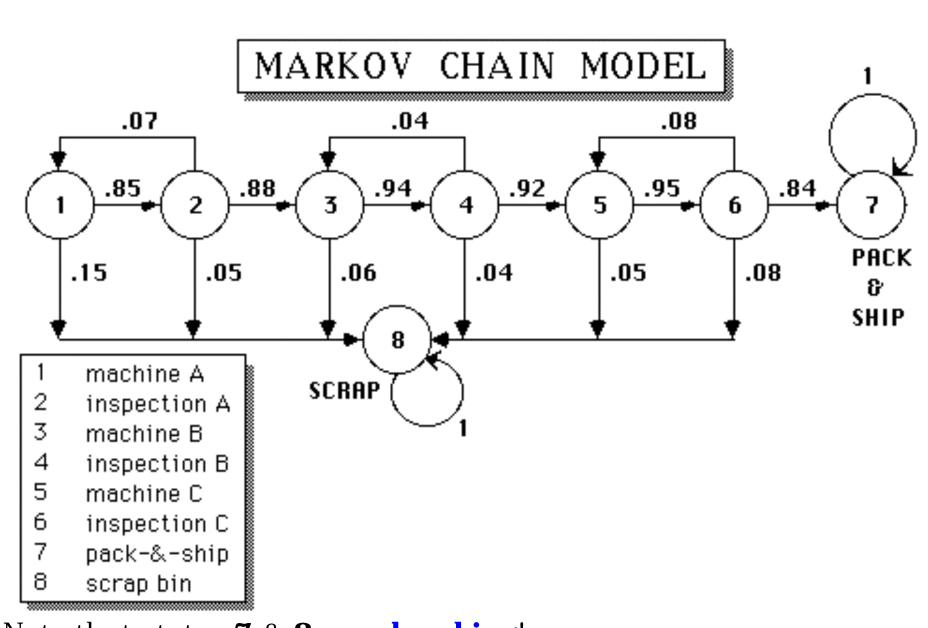
Discrete-Time Markov Chain Model

Define a stochastic process $\{X_i\}$ describing a part, where

 X_i = current process after i transitions, where

| State | Location of Part |
|----------|-------------------------------|
| 1 | Machine A |
| 2 | Inspection A |
| 3 | Machine B |
| 4 | Inspection B |
| 5 | Machine C |
| 6 | Inspection C |
| 7 | Packing-&-Shipping Department |
| 8 | Scrap Bin |

Note that this is a discrete-(time)parameter process, but the length of each stage is not of fixed duration!



Note that states **7** & **8** are **absorbing**!

Transition Probability Matrix

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|----------|------|------|------|------|------|------|------|------|
| 1 | | 0.85 | | | | | | 0.15 |
| 2 | 0.07 | | 0.88 | | | | | 0.05 |
| 3 | | | | 0.94 | | | | 0.06 |
| 4 | | | 0.04 | | 0.92 | | | 0.04 |
| 5 | | | | | | 0.95 | | 0.05 |
| 6 | | | | | 0.08 | | 0.84 | 0.08 |
| 7 | | | | | | | 1 | |
| 8 | | | | | | | | 1 |

Partition of the Matrix:

| | | | tran. | sient st | absorbii | ng state | 95 | | |
|----------------------------|---|--|--------------------|--------------|-----------|----------------------------|------|---------------------------------|------------------|
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| 1 2 3 4 5 6 | 0 .07 | 85 | .88 . 04 | 7 .94 | 92 .08 | | .8-1 | .15 .05 .06 .04 .05 | transient states |
| 7 8 — | *************************************** | :: 30: 3000000: 30*000000000000000000000 | |) | | 0.5000.50 < 500.5. 404.500 | 1 | 7 1 | absorbing |

$$P = \begin{bmatrix} Q & R \\ 0 & I \end{bmatrix}$$

Q=transient-to-transient transition probabilities R=transient-to-absorbing transition probabilities

$E = (I - Q)^{-1}$ = Expected Number of Visits to Transient States

| | 1 | 2 | 3 | 4 | 5 | 6 |
|----|------|------|------|------|------|------|
| 1: | 1.06 | .904 | .826 | .777 | .773 | .735 |
| 2: | .074 | 1.06 | .972 | .914 | .91 | .864 |
| 3: | 0 | 0 | 1.04 | .977 | .972 | .924 |
| 4: | 0 | 0 | .042 | 1.04 | 1.03 | .983 |
| 5: | 0 | 0 | 0 | 0 | 1.08 | 1.03 |
| 6: | 0 | 0 | 0 | 0 | .087 | 1.08 |

For example, a part currently residing in state 3 (Machine B) is expected to visit Machine B **1.04** times (including the current visit), Machine C **0.972** times, etc.

$$A = ER = (I - Q)^{-1} R$$
 = **Absorption Probabilities**

| | 7 | 8 |
|----------------------------------|--|--------------------------------------|
| 1: 2: 3: 4: 5: 6: | .617 .726 .776 .826 .864 .909 | .383 .274 .224 .174 .136 |
| | | |

For example, a part currently residing in state 3 (Machine B) has probability **22.4**% that it will eventually reach state 8, the "scrap bin".

Likewise, a part which enters the system in state 1 has **61.7%** probability that it will eventually reach state 7, the "Pack-&-Ship" department.

Expected Man-hour Requirements per Entering Part

| OPERATION | STATE | MAN-HR / ENTERING PART |
|--------------|-------|---------------------------|
| MACHINE A | 1 | 5.0 x 1.06 = 5.300 |
| INSPECTION A | 2 | $1.6 \times .904 = 1.446$ |
| MACHINE B | 3 | $3.0 \times .826 = 2.478$ |
| INSPECTION B | 4 | $1.6 \times .777 = 1.243$ |
| MACHINE C | 5 | $2.7 \times .773 = 2.087$ |
| INSPECTION C | 6 | $1.6 \times .735 = 1.176$ |
| PACK & SHIP | 7 | $_{3}$ 0.7 × .617 = 0.432 |
| | | TOTAL = 14.162 man-hrs |

hrs/visit x # visits ▮

To obtain one successfully completed part, we expect to use $\frac{1}{0.617}$ =1.6207 entering parts.

Therefore, to obtain the man-hour requirements at each stage for a successfully-completed part, we multiply the hours/visit for each entering part by the factor **1.6207**.

For example, the total man-hour requirements for each completed part is $1.6207 \times 14.162 = 22.95$ man-hours.

Expected Direct Costs Per Completed Part

Materials: $$50 \times 1.6207 = 81.04

Scrap value recovered: $$12 \times 0.383 \times 1.6207 = 7.45

OPERATIONS COST

| OPERATION | HOURLY RATE | MAN-HRS | TOTAL COST |
|--------------|-------------|---------|------------|
| MACHINE A | 12.00 | 8.613 | 103.40 |
| INSPECTION A | 10.00 | 2.343 | 23.43 |
| MACHINE B | 12.00 | 4.017 | 48.20 |
| INSPECTION B | 10.00 | 2.014 | 20.14 |
| MACHINE C | 15.00 | 3.383 | 50.75 |
| INSPECTION C | 10.00 | 1.905 | 19.05 |
| PACK-&-SHIP | 5.00 | .700 | 3.50 |
| | | TOTAL = | \$ 268.40 |

Total: \$81.04 + \$268.40 - \$7.45 = \$341.99

An Optimization Problem

- Suppose that we must decide upon a least-cost production lotsize X* in order to obtain 15 acceptable parts.
- There is a fixed **setup** cost of **\$10000** for the machining processes. Assume no salvage value for unacceptable parts.
- If after the initial lot, fewer than 15 acceptable parts have been obtained (so that an additional *n* parts are required), then what should be the next lotsize X*(n)? That is, we want an optimal decision **policy** X*(n), n=1,2,...15.

Dynamic Programming Solution (Click <u>here</u> for details).

| n | X*(n) | <i>p</i> ⋅ <i>X</i> *(n) | Expected cost |
|----|-------|--------------------------|---------------|
| 1 | 4 | 2.468 | 1082.53 |
| 2 | 6 | 3.702 | 1611.24 |
| 3 | 9 | 5.553 | 2095.73 |
| 4 | 11 | 6.787 | 2547.48 |
| 5 | 13 | 8.021 | 2987.49 |
| 6 | 14 | 8.638 | 3411.28 |
| 7 | 16 | 9.872 | 3826.39 |
| 8 | 18 | 11.106 | 4236.44 |
| 9 | 20 | 12.340 | 4643.35 |
| 10 | 22 | 13.574 | 5048.38 |
| 11 | 24 | 14.808 | 5452.40 |
| 12 | 25 | 15.425 | 5855.63 |
| 13 | 27 | 16.659 | 6243.10 |
| 14 | 29 | 17.893 | 6632.20 |
| 15 | 31 | 19.127 | 7022.99 |

That is, we should manufacture **31** parts, with an expected yield of 19.127 parts. The expected cost is **\$7023** (not including the initial setup cost). If the actual yield is, for example, 13 parts, then an additional $X^*(2)=6$ parts should be manufactured.