

A Manufacturing System
with
Product Inspection,
Rejection,
& Rework



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A machined part requires the following sequence of manufacturing steps:

- Machine A
- Inspection A
- Machine B
- Inspection B
- Machine C
- Inspection C
- Pack & Ship



During each machining step, parts could be ruined (perhaps because of a casting defect).

In the inspection step following each machine, the inspector may:

- pass the part to the next machine
- scrap the part if defective
- return the part to the preceding machine for rework

DATA

OPERATION	TIME REQMT. (man-hrs)	OPERATING COST (\$/hr.)	SCRAP RATE(%)	% SENT BACK FOR REWORK
Machine A	5.0	12.00	15	
Inspection A	1.6	10.00	5	7
Machine B	3.0	12.00	6	
Inspection B	1.6	10.00	4	4
Machine C	2.7	15.00	5	
Inspection C	1.6	10.00	8	8
Pack & Ship	0.7	5.00		

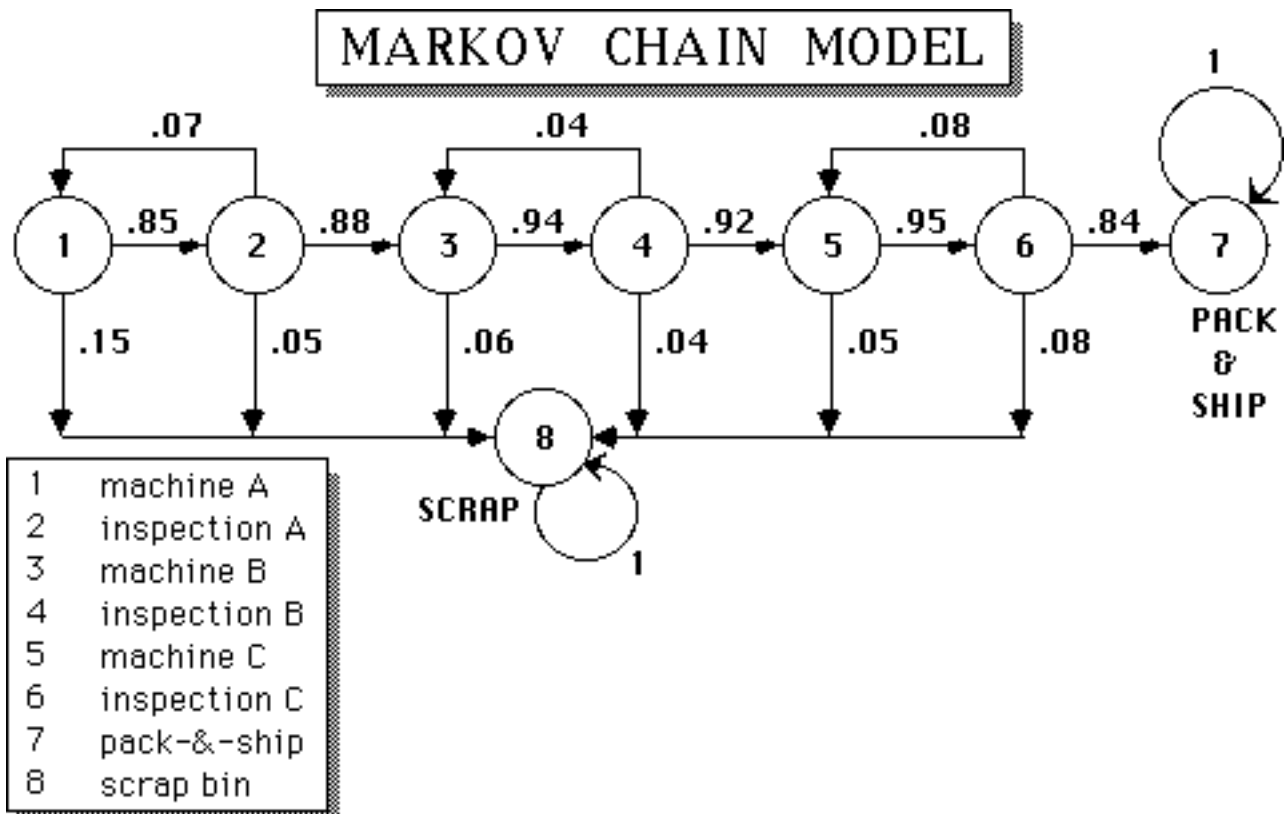
Cost of blank part: \$50

Salvage value of scrapped part: \$12

Define a stochastic process for a part:

State	Location of Part
1	Machine A
2	Inspection station A
3	Machine B
4	Inspection station B
5	Machine C
6	Inspection station C
7	Pack-&-Ship Dept.
8	Scrap bin

} *absorbing states*



TRANSITION PROBABILITY MATRIX:

	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>6</i>	<i>7</i>	<i>8</i>
<i>1</i>	0	.85						.15
<i>2</i>	.07		.88					.05
<i>3</i>				.94				.06
<i>4</i>			.04		.92			.04
<i>5</i>						.95		.05
<i>6</i>					.08		.84	.08
<i>7</i>							1	
<i>8</i>								1

Partition the Matrix:

	<i>transient states</i>						<i>absorbing states</i>	
	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>6</i>	<i>7</i>	<i>8</i>
<i>1</i>	0	.85						.15
<i>2</i>	.07		.88					.05
<i>3</i>			<i>Q</i>	.94			<i>R</i>	.06
<i>4</i>			.04		.92			.04
<i>5</i>						.95		.05
<i>6</i>					.08		.84	.08
<i>7</i>							1	
<i>8</i>							<i>I</i>	1

absorbing transient states

$$\mathbf{P} = \begin{bmatrix} \mathbf{Q} & \mathbf{R} \\ \mathbf{0} & \mathbf{I} \end{bmatrix}$$

transitions from transient states to transient states

$$\mathbf{Q} = \begin{bmatrix} 0 & 0.85 & 0 & 0 & 0 & 0 \\ 0.07 & 0 & 0.88 & 0 & 0 & 0 \\ 0 & 0 & 0 & 0.94 & 0 & 0 \\ 0 & 0 & 0.04 & 0 & 0.92 & 0 \\ 0 & 0 & 0 & 0 & 0 & 0.95 \\ 0 & 0 & 0 & 0 & 0.08 & 0 \end{bmatrix}$$

transitions from transient states to absorbing states

$$\mathbf{R} = \begin{bmatrix} 0 & 0.15 \\ 0 & 0.05 \\ 0 & 0.06 \\ 0 & 0.04 \\ 0 & 0.05 \\ 0.84 & 0.08 \end{bmatrix}$$

EXPECTED NUMBER OF VISITS TO TRANSIENT STATES
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$$\mathbf{E} = (\mathbf{I} - \mathbf{Q})^{-1}$$

	1	2	3	4	5	6
1:	1.06	.904	.826	.777	.773	.735
2:	.074	1.06	.972	.914	.91	.864
3:	0	0	1.04	.977	.972	.924
4:	0	0	.042	1.04	1.03	.983
5:	0	0	0	0	1.08	1.03
6:	0	0	0	0	.087	1.08

ABSORPTION PROBABILITIES

$$A = (I - Q)^{-1}R$$

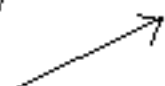
	7	8	
1:	.617	.383	<i>Parts arriving at machine A have a 61.7% probability of being successfully completed!</i>
2:	.726	.274	
3:	.776	.224	
4:	.826	.174	
5:	.864	.136	
6:	.909	.091	

ESTIMATED MAN-HR RQMTS PER ENTERING PART

OPERATION	STATE	MAN-HR / ENTERING PART
MACHINE A	1	5.0 × 1.06 = 5.300
INSPECTION A	2	1.6 × .904 = 1.446
MACHINE B	3	3.0 × .826 = 2.478
INSPECTION B	4	1.6 × .777 = 1.243
MACHINE C	5	2.7 × .773 = 2.087
INSPECTION C	6	1.6 × .735 = 1.176
PACK & SHIP	7	0.7 × .617 = 0.432

TOTAL = 14.162 man-hrs

hrs/visit × # visits



ESTIMATED MAN-HR RQMTS PER COMPLETED PART

Each completed part requires an expected $\frac{1}{0.617}$
i.e., 1.6207 entering parts.

So we can multiply the man-hr requirements per entering part at each stage by the factor 1.6207 to get the expected man-hr requirements per completed part.

For example, the total man-hr. requirement (for all stages) will be $14.162 \times 1.6207 = 22.95$ man-hours

ESTIMATED MAN-HR RQMTS PER COMPLETED PART

OPERATION	STATE	MAN-HR / COMPLETED PART		
Machine A	1	1.06×5	$/ 0.617$	= 8.611
Inspection A	2	1.06×16	$/ 0.726$	= 2.342
Machine B	3	1.04×3	$/ 0.776$	= 4.016
Inspection B	4	1.04×1.6	$/ 0.826$	= 2.014
Machine C	5	1.08×2.7	$/ 0.864$	= 3.383
Inspection C	6	1.08×1.6	$/ 0.909$	= 1.904
Pack-&-Ship	7	1×0.7	$/ 1.0$	= 0.7
Total				= 22.97 man-hrs

Expected Direct Costs per Completed Part

Materials: $\$50 \times 1.6207 = \81.04

Scrap value recovered: $\$12 \times 1.6207 \times 0.383 = \7.45

OPERATIONS COST

OPERATION	HOURLY RATE	MAN-HRS	TOTAL COST
MACHINE A	12.00	8.613	103.40
INSPECTION A	10.00	2.343	23.43
MACHINE B	12.00	4.017	48.20
INSPECTION B	10.00	2.014	20.14
MACHINE C	15.00	3.383	50.75
INSPECTION C	10.00	1.905	19.05
PACK-&-SHIP	5.00	.700	3.50
		TOTAL =	\$ 268.40

Total Direct Cost: $\$81.04 + \$268.40 - \$7.45 = \341.99

