

The decision process:

- the decision-maker selects a decision from among the alternatives d<sub>k</sub>, k=1,...n
- after the decision is selected, one of the possible "states of nature", s<sub>j</sub>, occurs
- the decision-maker receives a "payoff" r<sub>ki</sub> determined from a payoff table.

## Three Classes of Decision Problems

- Decisions under *certainty* i.e., a single state of nature is possible
- Decisions under *risk*, in which the probability distribution of the state of nature is known
- Decisions under *uncertainty*, in which the state of nature has an unknown probability distribution

## Criteria for decision-making under...

## • risk

maximize expected return maximize expected utility minimize expected regret

## uncertainty

maximize minimum return maximize maximum return minimize maximum regret

# IP NEWSBOY EXAMPLE

### MAKE or BUY EXAMPLE

### NEWSBOY PROBLEM

- The newsboy buys newspapers from the delivery truck at the beginning of the day, at a cost of 10¢ per paper
- During the day, he sells papers for 25¢ each
- Demand is a random variable, but with a known probability distribution:

 $P_0 = 0.1$ ,  $P_1 = 0.3$ ,  $P_2 = 0.4$ ,  $P_3 = 0.2$ 

 At the end of the day, any leftover papers are without any value <2</li>

#### NEWSBOY PROBLEM

Let d = # of papers ordered at beginning of the day (the "decision") s = demand for papers ("state of nature") Min(s,d) = # of papers sold Payoff r<sub>ds</sub> = 25(# of papers sold) - 10(# of papers ordered) = 25 min{s,d} - 10×d

## How many newspapers should the newsboy order from the delivery truck at the beginning of the day?

Because the probability distribution of the demand (state of "nature") is known, this is **decision-making under risk**.

Pay	off Table				
		🗍 State d	of Natu	re (del	mand)
L	Decision	0	1	2	3
	0	0	0	0	0
	1	-10	15	15	15
	2	-20	5	30	30
	3	-30	-5	20	45

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#### **Calculation of Expected Payoff**

$$\sum_{j=1}^{4} \mathbf{r}_{kj} \times \mathbf{P}_{j} \quad \text{for k=0,1,2,3}$$

Decision

 $\begin{array}{rcl} 0 & 0(0.1) + 0(0.3) + 0(0.4) + 0(0.2) &= 0 \\ 1 & -10(0.1) + 15(0.3) + 15(0.4) + 15(0.2) &= 12.5 \end{array}$ 

2 -20(0.1) + 5(0.3) + 30(0.4) + 30(0.2) = 17.5

3 -30(0.1) - 5(0.3) + 20(0.4) + 45(0.2) = 12.5To maximize the expected payoff, the newsboy should order 2 papers.

#### NEWSBOY PROBLEM

Suppose that nothing is known about the probability distribution of the demand

(although we still assume that possible demands are 0, 1,2, & 3)

This is now an example of

decision-making under uncertainty

## decision-making under uncertainty

Three commonly-used criteria:

maximin, i.e., maximize the minimum payoff
maximax, i.e., maximize the maximum payoff
minimax regret, where "regret" is the opportunity cost of not making the best decision for a given state of nature.

## MAXIMIN Criterion

 $\underset{k}{\text{Maximum } \left\{ \underset{j}{\text{minimum } r_{kj}} \right\}}$ 

- a very conservative or pessimistic approach
- each decision is evaluated by calculating the worst payoff that can be received if you make that decision

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	MAXIN	AIN Crit	erion	Maxi	mum {mi	$\underset{j}{\operatorname{nimum}} \mathbf{r}_{kj}$
		State d	of Natur	re (del	mand)	minimum
De	ecision	0	1	2	3	payoff
	0	0	0	0	0	0 🗊
	1	-10	15	15	15	-10
	2	-20	5	30	30	-20
	3	-30	-5	20	45	-30

The newsboy should order no papers from the delivery truck!

## MAXIMAX Criterion

 $\mathbf{Maximum}_{k} \left\{ \mathbf{maximum}_{i} \mathbf{r}_{kj} \right\}$ 

- a very optimistic approach
- each decision is evaluated by the best payoff that can be received if you make that decision

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	MAXIN	AAX Crit	erion	Maxi	mum {ma	$\underset{j}{\text{ximum } \mathbf{r}_{kj}}$
		State d	of Natur	re (del	mand)	-
Di	ecision	0	1	2	3	payoff
	0	0	0	0	0	0
	1	-10	15	15	15	15
	2	-20	5	30	30	30
	3	-30	-5	20	45	45 EJ

The newsboy should order 3 papers from the delivery truck!

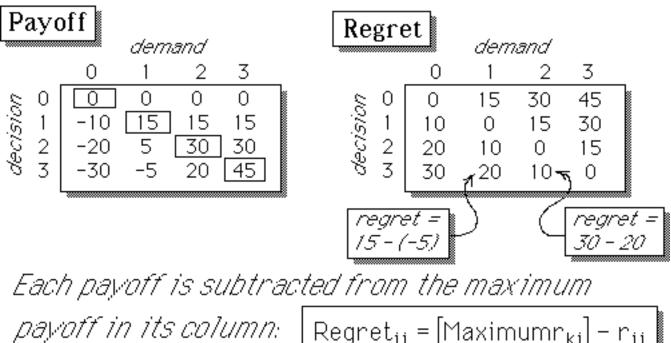
### MINIMAX REGRET

 $\operatorname{Minimum}_{k} \left\{ \operatorname{maximum}_{i} \left[ \operatorname{max}_{i} \mathbf{r}_{ij} \right] - \mathbf{r}_{kj} \right\}$ 

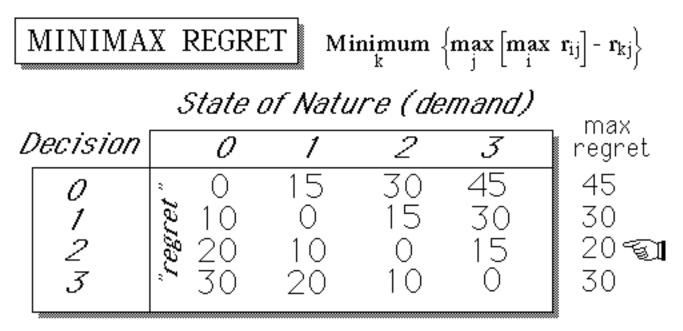
"Regret" is the opportunity cost of not making the best decision for a given state of nature

For example, if the state of nature (i.e. demand) will be 2, the best decision that could have been made is of course 2, which earns a payoff of 304

If we instead had ordered 3, our payoff will be 204, and our regret is 10¢ "



 $Regret_{ij} = [Maximumr_{kj}]$ r<sub>ij</sub>



The newsboy should order 2 newspapers from the delivery truck.

## EVPI (Expected Value of Perfect Information)

Imagine the current sequence of events:

- Mother Nature, using the probability distribution, generates a random demand
- The newsboy, not knowing what demand had been determined by Nature, orders his newspapers
- The demand is then revealed to the newsboy, and he then receives a payoff

## EVPI (Expected Value of Perfect Information)

Consider a new scenario:

- The newsboy pays Mother Nature a fee
- Mother Nature determines the demand as before
- Mother Nature then tells the newsboy what the demand will be
- The newsboy orders his newspapers
- The newsboy receives his payoff

## What is the largest fee which the newsboy should be willing to pay?

## EVPI

 $\begin{array}{l} {\sf EVPI} = \{ {\sf expected return with new scenario} \} \\ \quad - \{ {\sf expected return with current scenario} \} \\ {\sf Assuming that, after learning what the demand} \\ {\sf will be, the newsboy orders enough to exactly} \\ {\sf satisfy the demand,} \\ {\sf Expected return with new scenario is} \quad \sum\limits_{i=0}^{3} {\bf r}_{ii} {\bf P}_{i} \\ = {\bf 0}({\bf 0}.{\bf 1}) + ({\bf 15} {\bf \phi})({\bf 0}.{\bf 3}) + ({\bf 30} {\bf \phi})({\bf 0}.{\bf 4}) + ({\bf 45} {\bf \phi})({\bf 0}.{\bf 2}) \\ = {\bf 25}.5 {\bf \phi} \end{array}$ 

## EVPI

## Since the newsboy's expected return is currently 17.5¢

then

EVPI = 25.5¢ - 17.5¢ = 8¢

That is, possessing knowledge of the demand before he orders the newspapers will increase his expected return by 8¢.

Relationship between EVPI and "regret"

Regret		dem	nand		Expected
Kegrei	0	1	2	3	regret
0 <u>چ</u>	0	15	30	45	25.5¢
- 1 15	10	0	15	30	13 ¢
decision V N L O	20	10	0	15	8 ¢ କ୍ରୀ
83	30	20	10	0	13 ¢ 🖾
I					
Рj	0.1	0.3	0.4	0.2	
EVPI	= M	inim	um l	Expe	cted Regret
L				-	

### EXAMPLE

A manufacturer has a choice of either • buying 9000 of a certain part at \$20 each,

or

making them

at a setup cost of \$50,000 plus \$12 each

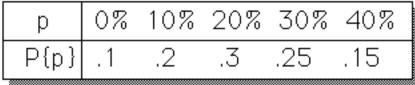
Average cost = \$<u>50,000 + 9000x \$1</u>2 9000 = \$17.56 per unit

Unfortunately, while the bought product is

always satisfactory,

the product he makes is often *defective*,

having a distribution of the percent defective (p) as:



If a defective part is installed and discovered on final test of the product,

it must be corrected at a cost of \$10 each.

Construct a Payoff table,

with the 5 "states of nature" being the % defective, and the decisions being "make" and "buy".

Deci-		percer	nt defectiv	′e	
sion	0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

(A cost is interpreted as a **negative** payoff, in order to be consistent with the criteria discussed earlier.)

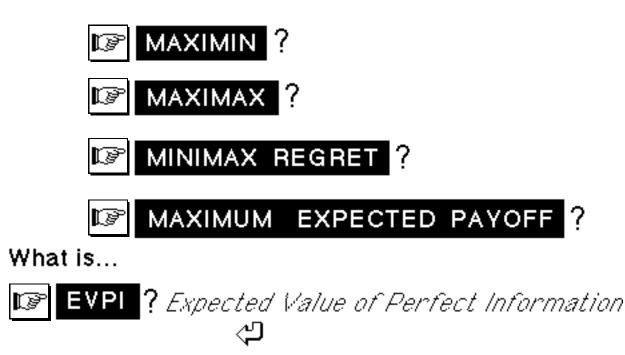
#### Payoff Table

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

Regret table:

Deci-		perce	nt defectiv	е		
sion	0%	10%	20%	30%	40%	
Make	0	0	0	5000	14000	
Buy	22000	13000	4000	0	0	

#### What is the decision, using criterion...



### MAXIMIN

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

Minimum payoff for the decision "Make" is -194000,

Minimum payoff for the decision "Buy" is -180000.

Therefore, the decision selected by the maximin criterion will be "Buy", -180000>-194000.

#### MAXIMAX

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

Maximum payoff for decision "Make" is -158000, Maximum payoff for decision "Buy" is -180000. Therefore, the decision selected by the maximax criterion is "Make", since -158000>-180000.

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MINIMAX REGRET							
	Decision	p= 0%	10%	20%	30%	40%	
	Make	0	0	0	5000	14000	
	Buy	22000	13000	4000	0	0	

The maximum regret for decision "Make" is 14000, and for "Buy" is 22000.

Therefore, the decision selected by the "minimax regret" criterion is "Make".

#### MAXIMUM EXPECTED PAYOFF

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-176000 -180000	-180000	-194000 -180000
probability:	0.10	0.20	0.30	0.25	0.15

The expected payoff for decision "Make" is 0.1x(-158000) + 0.2x(167000) + 0.3x(-176000) + 0.25x(-185000) + 0.15x(-194000) = -177350, while for the decision "Buy" it is -180000. Therefore, the decision selected by this criterion is "Make".

**EVPI** Expected Value of Perfect Information:

If the manufacturer had a prediction of the defective rate in advance *(possessed perfect information)*, he would choose

and "Make" if p= 0, 10, or 20%, "Buy" if p=30 or 40%:

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-194000 -180000
probability:	0.10	0.20	0.30	0.25	0.15

### EVPI

defect rate:	0	10%	20%	30%	40%	
Payoff:	-158	-167	-176	-180	-180	x10 <sup>3</sup>
probability:	0.1	0.2	0.3	0.25	0.15	

EVWPI = Expected Value With Perfect Information = 0.1x(-158000) + 0.2x(167000) + 0.3x(-176000) + 0.25x(-180000) + 0.15x(-180000) = -174000. EVWOI = Expected Value Without Information = -177350

#### EVPI

EVWPI = - \$174000

EVWOI = -\$177350

EVPI = EVWPI - EVWOI = \$3350

i.e., with perfect information, the manufacturer's payoff is 3350 more than without.

		Expected						
	Decision	p=	0%	10%	20%	30%	40%	regret
	Make		0	0	0	5000	14000	\$3350
	Buy	22	000	13000	4000	0	0	\$6000 -
ph	obability:	0.,	10	0.20	0.30	0.25	0.15	

The decision which *maximizes expected payoff* is "Make"

The expected regret of this decision is

0 + 0 + 0 + 0.25x\$5000 + 0.15x\$14000 = \$3350

EVPI = Minimum Expected Regret

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