

# Decision Analysis



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## The decision process:

- 1) the decision-maker selects a decision from among the alternatives  $d_k$ ,  $k=1, \dots, n$
- 2) after the decision is selected, one of the possible "states of nature",  $s_j$ , occurs
- 3) the decision-maker receives a "payoff"  $r_{kj}$  determined from a payoff table.

## Three Classes of Decision Problems

- Decisions under *certainty*  
i.e., a single state of nature is possible
- Decisions under *risk*, in which the probability distribution of the state of nature is known
- Decisions under *uncertainty*, in which the state of nature has an unknown probability distribution

## Criteria for decision-making under...

- **risk**

- maximize expected return

- maximize expected utility


- minimize expected regret


- **uncertainty**

- maximize minimum return

- maximize maximum return

- minimize maximum regret

 **NEWSBOY EXAMPLE**

 **MAKE or BUY EXAMPLE**

## NEWSBOY PROBLEM

- The newsboy buys newspapers from the delivery truck at the beginning of the day, at a cost of 10¢ per paper
- During the day, he sells papers for 25¢ each
- Demand is a random variable, but with a known probability distribution:  
$$P_0 = 0.1, P_1 = 0.3, P_2 = 0.4, P_3 = 0.2$$
- At the end of the day, any leftover papers are without any value ↩

**NEWSBOY PROBLEM**

Let  $d$  = # of papers ordered at beginning of  
the day (the "decision")

$s$  = demand for papers ("state of nature")

$\text{Min}(s,d)$  = # of papers sold

Payoff  $r_{ds} = 25(\text{\# of papers sold})$   
 $- 10(\text{\# of papers ordered})$   
 $= 25 \min\{s,d\} - 10 \times d$

How many newspapers should the newsboy order from the delivery truck at the beginning of the day?

*Because the probability distribution of the demand (state of "nature") is known, this is **decision-making under risk**.*



**Payoff Table**

	<i>State of Nature (demand)</i>			
<i>Decision</i>	<i>0</i>	<i>1</i>	<i>2</i>	<i>3</i>
<i>0</i>	0	0	0	0
<i>1</i>	-10	15	15	15
<i>2</i>	-20	5	30	30
<i>3</i>	-30	-5	20	45

## Calculation of Expected Payoff

$$\sum_{j=1}^4 r_{kj} \times P_j \quad \text{for } k=0,1,2,3$$

### Decision

$$\begin{array}{l} 0 \quad 0(0.1) + 0(0.3) + 0(0.4) + 0(0.2) \quad = \quad 0 \\ 1 \quad -10(0.1) + 15(0.3) + 15(0.4) + 15(0.2) \quad = \quad 12.5 \\ 2 \quad -20(0.1) + 5(0.3) + 30(0.4) + 30(0.2) \quad = \quad 17.5 \\ 3 \quad -30(0.1) - 5(0.3) + 20(0.4) + 45(0.2) \quad = \quad 12.5 \end{array}$$

*To maximize the expected payoff, the newsboy should order 2 papers.*

## NEWSBOY PROBLEM

Suppose that nothing is known about the probability distribution of the demand




*(although we still assume that possible demands are 0, 1, 2, & 3)*

This is now an example of

*decision-making under uncertainty*

## *decision-making under uncertainty*

Three commonly-used criteria:

-  **maximin**, i.e., maximize the minimum payoff
-  **maximax**, i.e., maximize the maximum payoff
-  **minimax regret**, where "regret" is the opportunity cost of not making the best decision for a given state of nature.



## MAXIMIN Criterion

$$\text{Maximum}_k \left\{ \text{minimum}_j r_{kj} \right\}$$

- a very conservative or pessimistic approach
- each decision is evaluated by calculating the worst payoff that can be received if you make that decision



## MAXIMIN Criterion

$$\text{Maximum}_k \left\{ \text{minimum}_j r_{kj} \right\}$$

*State of Nature (demand)*

<i>Decision</i>	<i>0</i>	<i>1</i>	<i>2</i>	<i>3</i>	minimum payoff
<i>0</i>	0	0	0	0	0
<i>1</i>	-10	15	15	15	-10
<i>2</i>	-20	5	30	30	-20
<i>3</i>	-30	-5	20	45	-30

*The newsboy should order no papers from the delivery truck!*

**MAXIMAX Criterion**

$$\text{Maximum}_k \left\{ \text{maximum}_j r_{kj} \right\}$$


- a very optimistic approach
- each decision is evaluated by the best payoff that can be received if you make that decision



## MAXIMAX Criterion

$$\text{Maximum}_k \left\{ \text{maximum}_j r_{kj} \right\}$$

*State of Nature (demand)*

<i>Decision</i>	<i>0</i>	<i>1</i>	<i>2</i>	<i>3</i>	payoff
<i>0</i>	0	0	0	0	0
<i>1</i>	-10	15	15	15	15
<i>2</i>	-20	5	30	30	30
<i>3</i>	-30	-5	20	45	45 

*The newsboy should order 3 papers from the delivery truck!*



## MINIMAX REGRET

$$\text{Minimum}_k \left\{ \text{maximum}_j \left[ \max_i r_{ij} \right] - r_{kj} \right\}$$

"Regret" is the opportunity cost of not making the best decision for a given state of nature

*For example, if the state of nature (i.e. demand) will be 2, the best decision that could have been made is of course 2, which earns a payoff of 30¢*

*If we instead had ordered 3, our payoff will be 20¢, and our regret is 10¢*



**Payoff**

		<i>demand</i>			
		0	1	2	3
<i>decision</i>	0	0	0	0	0
	1	-10	15	15	15
	2	-20	5	30	30
	3	-30	-5	20	45

**Regret**

		<i>demand</i>			
		0	1	2	3
<i>decision</i>	0	0	15	30	45
	1	10	0	15	30
	2	20	10	0	15
	3	30	20	10	0

$$\text{regret} = 15 - (-5)$$


$$\text{regret} = 30 - 20$$

*Each payoff is subtracted from the maximum payoff in its column:*

$$\text{Regret}_{ij} = \left[ \text{Maximum}_k r_{kj} \right] - r_{ij}$$

## MINIMAX REGRET

$$\text{Minimum}_k \left\{ \max_j \left[ \max_i r_{ij} \right] - r_{kj} \right\}$$

		<i>State of Nature (demand)</i>				max regret
		<i>0</i>	<i>1</i>	<i>2</i>	<i>3</i>	
<i>0</i>	<i>"regret"</i>	0	15	30	45	45
<i>1</i>		10	0	15	30	30
<i>2</i>		20	10	0	15	20 
<i>3</i>		30	20	10	0	30

*The newsboy should order 2 newspapers from the delivery truck.*

## EVPI (Expected Value of Perfect Information)

Imagine the current sequence of events:

- Mother Nature, using the probability distribution, generates a random demand
- The newsboy, not knowing what demand had been determined by Nature, orders his newspapers
- The demand is then revealed to the newsboy, and he then receives a payoff



## EVPI (Expected Value of Perfect Information)

Consider a new scenario:

- The newsboy pays Mother Nature a fee
- Mother Nature determines the demand as before
- Mother Nature then tells the newsboy what the demand will be
- The newsboy orders his newspapers
- The newsboy receives his payoff

*What is the largest fee which the newsboy should be willing to pay?*

**EVPI**

$$\text{EVPI} = \{ \text{expected return with new scenario} \} \\ - \{ \text{expected return with current scenario} \}$$

Assuming that, after learning what the demand will be, the newsboy orders enough to exactly satisfy the demand,

$$\text{Expected return with new scenario is } \sum_{i=0}^3 r_{ii} P_i \\ = 0(0.1) + (15¢)(0.3) + (30¢)(0.4) + (45¢)(0.2) \\ = 25.5¢$$

**EVPI**


Since the newsboy's expected return is currently  
17.5¢

then

$$\text{EVPI} = 25.5¢ - 17.5¢ = 8¢$$

That is, possessing knowledge of the demand before he orders the newspapers will increase his expected return by 8¢.

## Relationship between EVPI and "regret"

<b>Regret</b>		<i>demand</i>				Expected regret
		0	1	2	3	
<i>decision</i>	0	0	15	30	45	<b>25.5¢</b>
	1	10	0	15	30	<b>13 ¢</b>
	2	20	10	0	15	<b>8 ¢</b> 
	3	30	20	10	0	<b>13 ¢</b>
$P_j$		0.1	0.3	0.4	0.2	

**EVPI = Minimum Expected Regret**





**EXAMPLE**

A manufacturer has a choice of either

- buying 9000 of a certain part at \$20 each,

or

- making them at a setup cost of \$50,000 plus \$12 each



$$\begin{aligned} \text{Average cost} &= \\ & \frac{\$50,000 + 9000 \times \$12}{9000} \\ & = \$17.56 \text{ per unit} \end{aligned}$$

Unfortunately, while the bought product is *always* satisfactory, the product he makes is often *defective*, having a distribution of the percent defective ( $p$ ) as:

$p$	0%	10%	20%	30%	40%
$P\{p\}$	.1	.2	.3	.25	.15

If a defective part is installed and discovered on final test of the product, it must be corrected at a cost of \$10 each.

Construct a Payoff table,  
with the 5 "states of nature" being the % defective,  
and the decisions being "make" and "buy".

Decision	percent defective				
	0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

*(A cost is interpreted as a **negative** payoff, in order to be consistent with the criteria discussed earlier.)*

Payoff Table

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000



Regret table:

Decision	percent defective				
	0%	10%	20%	30%	40%
Make	0	0	0	5000	14000
Buy	22000	13000	4000	0	0

What is the decision, using criterion...


 **MAXIMIN** ?

 **MAXIMAX** ?

 **MINIMAX REGRET** ?

 **MAXIMUM EXPECTED PAYOFF** ?

What is...

 **EVPI** ? *Expected Value of Perfect Information*



**MAXIMIN**

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

Minimum payoff for the decision "Make" is -194000,

Minimum payoff for the decision "Buy" is -180000.

Therefore, the decision selected by the maximin  
since criterion will be "Buy",  
-180000 > -194000.




**MAXIMAX**

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000

Maximum payoff for decision "Make" is -158000,  
Maximum payoff for decision "Buy" is -180000.  
Therefore, the decision selected by the maximax  
criterion is "Make",  
since  $-158000 > -180000$ .



**MINIMAX REGRET***regret table*  


Decision	p= 0%	10%	20%	30%	40%
Make	0	0	0	5000	14000
Buy	22000	13000	4000	0	0

The maximum regret for decision "Make" is 14000,  
and for "Buy" is 22000.

Therefore, the decision selected by the "minimax  
regret" criterion is "Make".





## MAXIMUM EXPECTED PAYOFF

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000
<i>probability:</i>	<i>0.10</i>	<i>0.20</i>	<i>0.30</i>	<i>0.25</i>	<i>0.15</i>

The expected payoff for decision "Make" is  
 $0.1 \times (-158000) + 0.2 \times (-167000) + 0.3 \times (-176000) + 0.25 \times (-185000) + 0.15 \times (-194000) = -177350$ ,  
 while for the decision "Buy" it is  $-180000$ .  
 Therefore, the decision selected by this criterion  
 is "Make".



## EVPI Expected Value of Perfect Information:

If the manufacturer had a prediction of the defective rate in advance (*possessed perfect information*), he would choose

and "Make" if  $p = 0, 10, \text{ or } 20\%$ ,  
 "Buy" if  $p = 30 \text{ or } 40\%$ :

Decision	p= 0%	10%	20%	30%	40%
Make	-158000	-167000	-176000	-185000	-194000
Buy	-180000	-180000	-180000	-180000	-180000
<i>probability:</i>	<i>0.10</i>	<i>0.20</i>	<i>0.30</i>	<i>0.25</i>	<i>0.15</i>



## EVPI

defect rate:	0	10%	20%	30%	40%	
Payoff:	-158	-167	-176	-180	-180	x10 <sup>3</sup>
probability:	0.1	0.2	0.3	0.25	0.15	

$$\begin{aligned}
 \text{EVWPI} &= \text{Expected Value With Perfect Information} \\
 &= 0.1 \times (-158000) + 0.2 \times (167000) + 0.3 \times (-176000) \\
 &\quad + 0.25 \times (-180000) + 0.15 \times (-180000) \\
 &= -174000.
 \end{aligned}$$

$$\begin{aligned}
 \text{EVWOI} &= \text{Expected Value Without Information} \\
 &= -177350
 \end{aligned}$$

**EVPI**

$$EVWPI = - \$174000$$

$$EVWOI = - \$177350$$

$$EVPI = EVWPI - EVWOI = \$3350$$

i.e., with perfect information,  
the manufacturer's payoff is 3350 more than without.

*Regret Table:*

Decision	p= 0%	10%	20%	30%	40%
Make	0	0	0	5000	14000
Buy	22000	13000	4000	0	0

Expected  
regret\$3350  
\$6000

*probability: 0.10 0.20 0.30 0.25 0.15*

The decision which *maximizes expected payoff*  
is "Make"

The expected regret of this decision is

$$0 + 0 + 0 + 0.25 \times \$5000 + 0.15 \times \$14000 = \$3350$$

**EVPI = Minimum Expected Regret**

