



6	2724	07420176
7	4201	17648401
8	6484	42042256
9	0422	00178084
10	1780	

(Each number  $R_i$  above should then be multiplied by 0.0001 so as to get a sequence of numbers in the interval [0,1].)

(b.) Using the "Inverse Transformation" technique and the 10 numbers generated in (a.), generate the interarrival times for 8 vehicles which form a Poisson process with arrival rate  $\lambda=5/\text{minute}$ .

As explained on page D2 of your notes (Hypercard stack "Random Numbers"), we generate interarrival times  $t_i$  having exponential distribution by the transformation

$$t_i = -\frac{\ln(1 - R_i)}{\lambda} = -\frac{\ln R_i}{\lambda}$$

If we use the numbers  $R_i$  generated above, we obtain  $t_1 = -(0.2 \text{ min.}) \ln(1-0.5227) = -(0.2 \text{ min.}) \ln(0.4773) = -(0.2 \text{ min.})(-0.73961) = 0.147922 \text{ minute}$ , etc. To save a bit of computational effort, we could instead use the sequence of numbers above as  $1-R_i$  instead of  $R_i$ , since if  $R_i$  is uniformly distributed in [0,1], then  $(1-R_i)$  is also. In this case, we would compute  $t_1 = -0.2 \ln(0.5227) = (-0.2)(-0.6487475) = 0.1297495 \text{ minute}$ , etc. The arrival times are found by computing partial sums of the interarrival times:

$$T_i = \sum_{k=1}^i t_k$$

The results of performing these transformations on the 10 uniformly generated random numbers are:

i	$R_i$	$1-R_i$	$t_i = -\frac{\ln R_i}{\lambda}$		$t_i = -\frac{\ln(1-R_i)}{\lambda}$	
			$t_i$	$T_i$	$t_i$	$T_i$
1	0.5227	0.4773	0.12975	0.12975	0.147922	0.147922
2	0.3215	0.6785	0.226952	0.356701	0.0775742	0.225496
3	0.3362	0.6638	0.21801	0.574711	0.0819549	0.307451
4	0.303	0.697	0.238804	0.813515	0.072194	0.379645
5	0.1809	0.8191	0.341962	1.15548	0.0399098	0.419555
6	0.2724	0.7276	0.260097	1.41557	0.0636008	0.483156
7	0.4201	0.5799	0.173453	1.58903	0.10898	0.592136
8	0.6484	0.3516	0.0866495	1.67568	0.209052	0.801188
9	0.0422	0.9578	0.633067	2.30874	0.00862326	0.809811
10	0.178	0.822	0.345194	2.65394	0.039203	0.849014

(c.) What is the expected number of arrivals during the first minute? What is the actual # of arrivals in your simulation? What is the probability that you would observe exactly this number of arrivals in this Poisson process?

The expected number of arrivals during the first minute is, of course,  $\lambda t = (5/\text{minute})(1 \text{ minute}) = 5$ . The first sequence of numbers (generated using  $R_1=0.5227$ ) 4 arrivals in the first minute. (The fifth arrival occurs later than 1 minute, i.e., at 1.15548 minutes.) In this case, the probability of observing exactly this value (4) is:

$$P\{N_t = x\} = \frac{(5)^4}{4!} e^{-5} = \frac{625}{24} 0.0067379 = 0.1754673$$

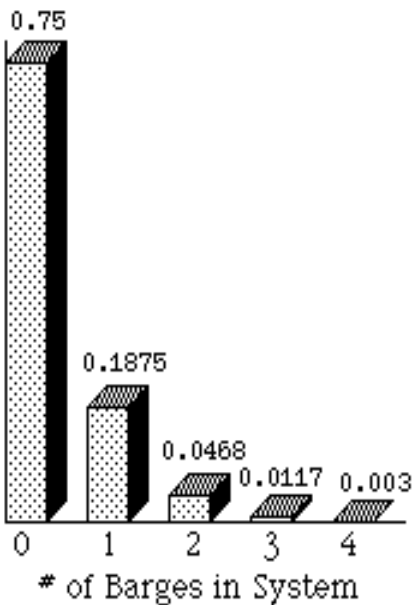
The second sequence (generated using  $1-R_1 = 0.5227$ ) shows 10 arrivals in less than one minute (0.849014 minutes). The probability that there are exactly 10 arrivals in 0.849014 minute is rather unlikely:



i	Pi	CDF
0	0.750000	0.750000
1	0.187500	0.937500
2	0.046875	0.984375
3	0.011719	0.996094
4	0.002930	0.999023
5	0.000732	0.999756
6	0.000183	0.999939
7	0.000046	0.999985
8	0.000011	0.999996
9	0.000003	0.999999
10	0.000001	1.000000

## Steady-State Distribution

Mean Queue Length (L) = 0.083333  
Mean number of servers busy = 0.25  
Probability that at least one server is idle = 0.75



2. In a particular manufacturing cell, one repairman has to maintain four machines. For the machines, the time between breakdowns is exponentially distributed with an average of 4 hours. On the average, it takes half an hour to fix a machine (exponentially distributed).
- What is the steady-state probability distribution of the number of machines which are broken down?
  - What fraction of the time will the repairman be busy?
  - What is the average number of machines in need of repair (including those in the process of being repaired)?
  - What is the average time between a machine breakdown and that machine being restored to operating condition?

a. We use the formulas for the M/M/1/4/4 queueing system. That is, there is a finite source population (the 4 machines). Machines in need of repair then queue in front of the single server, i.e., the repairman. The steady state probability that the system is empty, i.e., no machines need repair, is

$$P_0 = \frac{1}{\sum_{j=0}^N \frac{N!}{(N-j)!} r^j} \quad \text{where } r = \frac{\lambda}{\mu}$$

In our case here,  $N=4$ ,  $\lambda$  = arrival rate per machine =  $1/(4\text{hr.}) = 0.25/\text{hr.}$ , and  $\mu$  = repair rate =  $1/(0.5\text{hr.}) = 2/\text{hr.}$  We therefore obtain  $r = (0.25/\text{hr.})/(2/\text{hr.}) = 1/8$  and

$$0 = \frac{1}{\frac{4!(\frac{1}{8})^0}{4!} + \frac{4!(\frac{1}{8})^1}{3!} + \frac{4!(\frac{1}{8})^2}{2!} + \frac{4!(\frac{1}{8})^3}{1!} + \frac{4!(\frac{1}{8})^4}{0!}}$$

$$= \frac{1}{1 + 0.5 + 0.1875 + 0.046875 + 0.005859} = \frac{1}{1.7402344} = 0.5746$$

We then use  $p_0$  and the terms in the denominator above to get the remaining probabilities:

$p_1 = 0.5p_0$ ,  $p_2 = 0.1875p_0$ ,  $p_3 = 0.046875p_0$ , and  $p_4 = 0.005859p_0$ , as confirmed by the computer output:

Steady-State Distribution				
i	Pi	CDF	The mean number of customers in the system (including the one being served) is:	
0	0.574635	0.574635	0.5970819304	
1	0.287318	0.861953	The average arrival rate of customers	
2	0.107744	0.969697	is 0.8507295174	
3	0.026936	0.996633	Using Little's formula, the average time	
4	0.003367	1.000000	spent in the system, per customer, is	
			W = 0.7018469657	

b.  $p_0$  is the fraction of the time that the repairman is idle, so  $1 - p_0 = 42.5\%$  is the fraction of the time he is busy, i.e., the server utilization.

c. The probabilities  $p_i$  give us the probability distribution of the number of machines in need of repair, so the average number of machines needing repair is the mean value of this distribution:

$$L = \sum_{j=0}^4 j \cdot p_j = 0 \cdot p_0 + 1 \cdot p_1 + \dots + 4 \cdot p_4$$

which is approximately 0.5971, as given in the output above.

d. The quantity requested is denoted by  $W$ , the average time in the system each time a machine fails. This can be obtained from Little's formula  $L = \bar{\lambda}W$  if we first calculate  $\bar{\lambda}$ , the average arrival rate:

$$\bar{\lambda} = 4(0.25/\text{hr})p_0 + 3(0.25/\text{hr})p_1 + 2(0.25/\text{hr})p_2 + 1(0.25/\text{hr})p_3 + 0(0.25/\text{hr})p_4$$

= approximately 0.85/hour, as given in the computer output above. (That is, when there are 0 machines "in the system", i.e., all 4 machines are "up & running", failures will occur at the rate of 4 times the failure rate of each machine, but if 1 machine is in the system, only 3 machines are running and the failure rate is only 3 times the failure rate of each machine, etc.)

Now Little's formula gives us  $W = L/\bar{\lambda} = 0.5971/(0.85/\text{hr}) = 0.7018$  hour

3. Customers arrive at a service center with two servers at the rate 10/hour. Average time for serving a customer is 10 minutes (exponentially distributed). Compare the average customer waiting times and the server utilization of two alternative systems:

- Each server has a queue, and customers are equally likely to enter either queue (so that in effect, the arrival rate for each queue is 5/hour).
- All customers enter the same queue, and a server selects the next customer to be served from the head of this queue.

a. Analysis of the M/M/1 queueing system for **each** of the two servers:

Using the formula given in the notes,

$$L = \frac{\rho}{1 - \rho}, \text{ where } \rho = \frac{\lambda}{\mu}$$

we obtain  $L$  = average number of customer in the system (including the one being served) =  $(5/6)/(1/6) = 5$ . We can then use Little's formula,  $L = \lambda W$ , to get  $W = L/\lambda = 5/(5/\text{hr.}) = 1$  hour. Ten minutes of this time is the service time, leaving  $W_q = 50$  minutes = average waiting time.

Results obtained from the computer output:

i	$\rho$	Pi	CDF	M/M/1 system, with
0	0.833333	0.166667	0.166667	$\lambda = 5/\text{hour}$ $\mu = 6/\text{hour}$
1	0.833333	0.138889	0.305556	
2	0.833333	0.115741	0.421296	
3	0.833333	0.096451	0.517747	Mean Queue Length (L) = 4.1667
4	0.833333	0.080376	0.598122	
5	0.833333	0.066980	0.665102	Mean number of servers busy
6	0.833333	0.055816	0.720918	= 0.833333
7	0.833333	0.046514	0.767432	Probability that at least one
8	0.833333	0.038761	0.806193	server is idle = 0.16667
9	0.833333	0.032301	0.838494	
10	0.833333	0.026918	0.865412	

(To obtain average waiting time given the average number in queue obtained from the computer output above, we use Little's formula  $L_q = \lambda W_q$  to get  $W_q = L_q/\lambda = 4.1667/(5/\text{hr.}) = 0.83333$  hr. = 50 minutes.)

b. Analysis of the single M/M/2 queueing system:

First compute  $p_0$ , the probability that system is empty:

$$p_0 = \frac{1}{1 + \frac{(c)^n}{n!} + \frac{(c)^2}{2!} \frac{1}{1 - \frac{(10)^0}{0!} + \frac{(10)^1}{1!} + \frac{(10)^2}{2!} \times \frac{1}{1 - \frac{10}{12}}}} = \frac{1}{1 + 1.66667 + 8.3333} = \frac{1}{11} = 0.0909$$

The formula for the average number of customers in the queue is

$$L_q = \frac{(c)^c}{c!} p_0 \left( \frac{1}{1 - \frac{10}{12}} \right)^2$$

$$= \frac{10 \left( \frac{10}{6} \right)^2}{2!} \times \frac{1}{11} \times \left( \frac{1}{1 - \frac{10}{12}} \right)^2$$

$$= 0.1157407 \times 0.090909 \times 36 = 0.37878$$

This agrees with the output of the computer program:

i	$\rho$	Pi	CDF	M/M/2 system, with
0	1.666667	0.090909	0.090909	$\lambda = 10/\text{hr.}$ $\mu = 6/\text{hr.}$
1	1.666667	0.151515	0.242424	
2	1.666667	0.126263	0.368687	
3	1.666667	0.105219	0.473906	Mean Queue Length (L) = 3.7879
4	1.666667	0.087682	0.561588	
5	1.666667	0.073069	0.634657	Mean number of servers busy
6	1.666667	0.060891	0.695547	= 1.6667
7	1.666667	0.050742	0.746289	Probability that at least one
8	1.666667	0.042285	0.788575	server is idle = 0.24242
9	1.666667	0.035238	0.823812	
10	1.666667	0.029365	0.853177	

To obtain average waiting time, given the average queue length obtained from the computer output, we use Little's formula  $L = \lambda W$ , to get  $W = L/\lambda = 3.7879/(10/\text{hr.}) = 0.37879$  hr. = 22.73 minutes.

[illegible]