56:171 Operations Research Fall 1998

## **Quiz Solutions**

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Part I: For each statement, indicate "+"=**true** or "o"=**false**. *Morning section:* 

- <u>o</u> a. After the LP model has been entered, the **SOLVE** command finds the optimal solution.
- <u>+</u> b. In the simplex method (as described in the lectures, not the textbook), the
- - "ENTER".
- <u>+</u> d. In a basic LP solution, the nonbasic variables equal zero.
- <u>o</u> e. If a slack variable S<sub>i</sub> for row i is basic in the optimal solution, then variable X<sub>i</sub> cannot be basic.
- <u>o</u> f. The "minimum ratio test" is used to select the pivot column in the simplex method for linear programming.
- <u>o</u> g. LINDO does not accept "strict inequalities" such as X + 2Y < 10, so that you must enter X + 2Y <= 10 instead.
- <u>+</u> h. When entering your LP model, the last constraint which you enter should be followed by "**END**".
- <u>o</u> i. The **PRINT** command may be used to print any LINDO output which has previously appeared on the monitor.
- <u>+</u> j. LINDO assumes that all variables are restricted to be nonnegative, so that you need not explicitly enter these constraints.
- <u>o</u> k. After you have entered the objective function, you must enter "**SUBJECT TO**" before entering the first constraint.
- <u>o</u> 1. When you enter an LP formulation into LINDO, you must first convert all inequalities to equations.
- <u>+</u> m. When you enter an LP formulation into LINDO, you must manipulate your constraints so that all variables appear on the left, and all constants on the right. *Afternoon section:*
- $\underline{+}$  a. A "pivot" in a nonbasic column of a tableau will make it a basic column.
- <u>o</u> b. If a zero appears on the right-hand-side of row i of an LP tableau, then at the next iteration you *cannot* pivot in row i.
- <u>+</u> c. In the simplex method, every variable of the LP is either basic or nonbasic.
- <u>+</u> d. The number of *rows* in the LP model is always greater than the number of constraints which you have entered.
- <u>o</u> e. The restriction that X1 be nonnegative should be entered into LINDO as the constraint  $X1 \ge 0$ .
- <u>o</u> f. If a zero appears on the right-hand-side of row i of an LP tableau, then at the next iteration you *must* pivot in row i.
- <u>+</u> g. A "pivot" in the simplex method corresponds to a move from one corner point of the feasible region to another.
- <u>o</u> h. The feasible region is the set of all points that satisfy *at least* one constraint.
- <u>o</u> i. Adding constraints to an LP may improve the optimal objective function value.

- <u>+</u> j. The number of basic variables in an LP is equal to the number of rows, *including* the objective function row.
- <u>o</u> k. A "pivot" in row i of the column for variable X<sub>j</sub> will increase the number of basic variables.
- \_\_\_\_\_ l. Basic solutions of an LP with constraints Ax≤b, x≥0 correspond to "corner" points of the feasible region.

<u>+</u> m. In the simplex tableau, the objective row is written in the form of an equation. *Multiple-Choice:* 

- <u>c</u> n. If you make a mistake in choosing the pivot column in the simplex method, the solution in the next tableau
  - (a) will be nonbasic
- (c) will have a worse objective value
- (b) will be infeasible (d) *None of the above*

<u>b</u>o. If you make a mistake in choosing the pivot row in the simplex method, the solution in the next tableau

- (a) will be nonbasic
- (b) will be infeasible

- (c) will have a worse objective value
- (d) *None of the above*

## **Part II: Investment problem**

Consider the following investment problem: You now have \$100 available for investment (beginning of year #1). Your objective is to maximize the value of this initial investment after four years, i.e., the end of year #4 or equivalently, the beginning of year #5. The available investments are:

- Investment **A** is available <u>only at the beginning of years 1 and 2</u>; each \$1 invested in A will be returned in two equal payments of \$0.70 at the beginning of each of the following 2 years. (For example, if you invest \$1 now, at the beginning of year 1, then you receive \$0.70 at the beginning of year 2 and another \$0.70 at the beginning of year 3.)
- Investment **B** is available only once, <u>at the beginning of year 2</u>; each \$1 invested in B at the beginning of year 2 returns \$2 after 3 years, i.e., the beginning of year 5.
- A Money Market fund (**R**) is <u>available every year</u>; each \$1 invested in this way will return \$1.10 after 1 year.

The following table displays these cash flows. For example, -1 indicates \$1 put into the investment, and +0.70 indicates \$0.70 received from the investment.

| begin  |      |      |    |      |      |      |      |
|--------|------|------|----|------|------|------|------|
| year # | A1   | A2   | В  | R1   | R2   | R3   | R4   |
| 1      | -1   |      |    | -1   |      |      |      |
| 2      | +0.7 | -1   | -1 | +1.1 | -1   |      |      |
| 3      | +0.7 | +0.7 |    |      | +1.1 | -1   |      |
| 4      |      | +0.7 |    |      |      | +1.1 | -1   |
| 5      |      |      | +2 |      |      |      | +1.1 |

p. Complete the equation:  $0.7A2 + 1.1R3 - R4 = \__0$ 

- q. The objective should be to maximize (select one):

  - \_\_\_\_ 1.4A1 + 1.4A2 + 2B + 1.1R1 + 1.1R2 + 1.1R3 + 1.1R4
  - 0.4A2 + 1B + 0.1R4
  - \_\_\_\_ none of the above

A machine operator has sole responsibility for keeping three semi-automatic machines busy. The time required to ready a machine (unloading & reloading) has exponential distribution with mean 15 minutes. The machine will then run unattended for an average of 1 hour (but with actual time having exponential distribution) before it requires the operator's attention again.



Note: The state of the system (population of the birth/death process) is the number of machines which are either being serviced or waiting to be serviced.)

1. The Markov chain model diagrammed above is (select one or more): b.c.g

| a. a discrete-time Markov chain        | b. a continuous-time Markov chain           |
|--|---|
| c. a Birth-Death process               | d. an M/M/1 queue                           |
| e. an M/M/3 queue                      | f. an $M/M/1/3$ queue                       |
| g. an M/M/1/3/3 queue                  | h. a Poisson process                        |
| This is a queue with the M/M/1/3/3 cla | ssification, i.e., 1 server, maximum of 3 i |

Note: Th of 3 in the "system", and 3 in ver, ma on, 1.e., 1 the "source population".

| а | 2. | The | value | of | $\lambda_2$ | is |
|---|----|-----|-------|----|-------------|----|
|   |    |     |       |    |             |    |

| a. 1/hr.   | b. 2/hr.             |
|------------|----------------------|
| c. 3/hr.   | d. 4/hr.             |
| e. 0.5/hr. | f. none of the above |

Note: In state 2, 2 machines are shut down and one is processing a job. Therefore, the "arrival" rate, i.e., the rate at which machines are requiring service, is 1 machine per hour.

f 3. The value of  $\mu_2$  is

| a. 1/hr.   | b. 2/hr.             |
|------------|----------------------|
| c. 3/hr.   | d. 0.5/hr.           |
| e. 0.5/hr. | f. none of the above |

Note: the service rate, independently of the number of "customers in the system", is 1 "customer"/15 minutes = 4 / hr.

4. The value of  $\lambda_0$  is 

| a. 1/h | r. t   | <b>b</b> . | 2/hr.             |
|--------|--------|------------|-------------------|
| c. 3/h | r. (   | đ.         | 0.5/hr.           |
| e. 0.5 | /hr. f | f.         | none of the above |

Note: each machine "arrives" at the rate of once per hour, so when three machines are running, they jointly complete their jobs at the rate of 3/hr.

5. The steady-state probability  $\pi_0$  is computed by solving <u>\_b</u>\_

| a. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \left(\frac{3}{4}\right)^2 + \left(\frac{3}{4}\right)^3 \approx \frac{1}{0.366}$ | b. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \frac{1}{2} \times \frac{3}{4} + \frac{1}{4} \times \frac{1}{2} \times \frac{3}{4} \approx \frac{1}{0.451}$ |
|--|---|
| c. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \frac{1}{2} + \frac{1}{4} \approx \frac{1}{0.4}$                                 | d. $\frac{1}{\pi_0} = 1 + \frac{1}{4} + \left(\frac{1}{4}\right)^2 + \left(\frac{1}{4}\right)^3 \approx \frac{1}{0.753}$                            |
| e. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \left(\frac{1}{2}\right)^2 + \left(\frac{1}{4}\right)^3 \approx \frac{1}{0.496}$ | f. none of the above  |
| perator will be busy what fraction of the time?  | (choose nearest value)  |

c (or d) 6. The of

| a. 40% | b. 45% |
|--------|--------|
| c. 50% | d. 60% |
| e. 65% | f. 75% |

Note:  $\pi_0 = 0.451$  is the probability that there are no machines shut down, i.e., the fraction of the time that the operator is idle. The fraction of the time that he is busy is therefore 1-0.451 = 0.549.

7. What fraction of the time will the operator be busy but with no machine waiting to be serviced? (choose nearest value)

<u>\_c</u>\_

a. 10%

b. 20%

| c. | 30% | d. 40% |
|----|-----|--------|
| e. | 50% | f. 60% |

*Note:*  $\pi_1 = 0.75\pi_0 = 0.338$ . (Recall that  $\pi_1$  is found by multiplying  $\pi_0$  by the second term in the sum in (5) above,  $\pi_2$  is found by multiplying  $\pi_0$  by the third term, etc.)

8. Approximately 2.2 machines per hour require the operator's attention. What is the average length of time that a machine waits before the operator begins to ready the machine for the next job? (select nearest value)

|    |                         | · ·                         |
|----|-------------------------|-----------------------------|
| a. | 0.1 hr. (i.e.,6 min.)   | b. 0.15 hr. (i.e., 9 min.)  |
| с. | 0.2 hr. (i.e., 12 min.) | d. 0.25 hr. (i.e., 15 min.) |
| e. | 0.3 hr. (i.e., 18 min.) | f. greater than 0.33 hr. (  |

e. 0.3 hr. (i.e., 12 min.) e. 0.3 hr. (i.e., 18 min.) Note: The average "arrival" rate,  $\underline{\lambda}$ , is stated to be 2.2/hour, and  $L = \sum_{n=0}^{3} n p_n = p_1 + 2p_2 + 3p_3$  $\approx 0.34 + 2 \times 0.17 + 3 \times 0.04 = 0.8$ 

*Little's Law then says*  $L = \lfloor W \Rightarrow W = \frac{1}{2} \approx \frac{0.8}{2.2/hr} = 0.364$ , the average time spent both waiting and being serviced. Since an average of 15 minutes = 0.25 hr. is spent being serviced, the average time waiting is 0.364 - 0.25 = 0.114 hr.

An alternate computation would use  $L_q = \lfloor W_q \implies W_q = \frac{L_q}{L} \approx 0.25 / 2.2 / hr = 0.114$ ,

where  $L_q = 0p_0 + 0p_1 + 1p_2 + 2p_3 \approx 0.17 + 2(0.04) = 0.25$ 

is the average number of machines waiting to be serviced (not including any being serviced) and  $W_q$  is the average time waiting (excluding service time).

9. What will be the utilization of this group of 3 machines? (choose nearest value) <u>f</u>

| a. 50% | b. 55%              |
|--------|---------------------|
| c. 60% | d. 65%              |
| e. 70% | f. greater than 75% |

*Note: The average number of machines running in steady state is*  $3p_0 + 2p_1 + 1p_2 + 0p_3 \approx 2.2$ and so the average fraction of the time that any single machine is running is 2.2/3 = 73.3%.

<u>a</u>

 $\diamond$ Control Con

Consider the gasoline blending problem in today's homework exercise #1 (as well as in the class notes). Xij =#barrels/day of raw gas i used in blend j

Yi = #barrels/day of raw gas i sold on market

LINDO output is:

14.13 X11 + 12 X21 + 8.8 X31 + 6.4 X41 + 11.93 X12 + 9.8 X22 MAX + 6.6 X32 + 4.2 X42 + 9.97 X13 + 7.84 X23 + 4.64 X33 + 2.24 X43 + 5.83 Y1 + 3.7 Y2 + 2.6 Y3 + 0.2 Y4 SUBJECT TO 2) - 27 X11 - 9 X21 - 4 X31 + 4 X41 >= 0 (octane reqmt blend 1) 3) - 22 X12 - 4 X22 + X32 + 9 X42 >= 0 (octane reqmt blend 2) 4) - 17 X13 + X23 + 6 X33 + 14 X43 >= 0 (octane reqmt blend 3) X11 + X12 + X13 + Y1 <= 4000 (available raw gas 1) 5) X21 + X22 + X23 + Y2 <= 5050 (available raw gas 2) 6) 7) X31 + X32 + X33 + Y3 <= 7100 (available raw gas 3) 8) X41 + X42 + X43 + Y4 <= 4300 (available raw gas 4) 9) X11 + X21 + X31 + X41 <= 10000 (maximum demand of blend 1) 10) X13 + X23 + X33 + X43 >= 15000 (requirement of blend 3) END OBJECTIVE FUNCTION VALUE 140216.5 1) VARIABLE VALUE REDUCED COST 0.000000 X11 0.000000 X21 0.000000 0.000000 2453.703613 X31 0.00000 0.00000 2453.703613 X41 0.000000 0.000000 X12 x22 0.00000 0.542424 X32 0.000000 0.693098 X42 0.000000 0.934175 X13 3457.407471 0.00000 X23 5050.000000 0.00000 X33 4646.296387 0.000000 0.00000 X43 1846.296265 542.592590 0.000000 Y1 Υ2 0.000000 5.533333 0.000000 4.970370 Y3 Υ4 0.000000 7.429630 ROW SLACK OR SURPLUS DUAL PRICES 2) 0.000000 -0.307407 -0.277273 3) 0.00000 0.000000 -0.307407 4) 0.000000 5.830000 5) 6) 0.000000 9.233334 7) 7.570370 0.000000 8) 0.000000 7.629630 9) 5092.592773 0.000000 10) 0.000000 -1.085926 RANGES IN WHICH THE BASIS IS UNCHANGED: OBJ COEFFICIENT RANGES VARIABLE CURRENT ALLOWABLE ALLOWABLE COEF INCREASE DECREASE INFINITY 14.130000 X11 0.000000

| v      | 22       | 7            | 840000     |      | τΝΓΤΝΤΤΥ     | , <sub>(</sub> |           |          |        |
|--------|----------|--------------|------------|------|--------------|----------------|-----------|----------|--------|
| 21     | 222      |              | 6 10 0 0 0 |      | 101 101 1    |                | 0000000   |          |        |
| X      | .33      | 4.           | 640000     |      | 0.000000     | -              | L.20/331  |          |        |
| Х      | 43       | 2.           | 240000     |      | 1.627273     | . (            | 0.000000  |          |        |
|        | Υ1       | 5.           | 830000     |      | 6.100000     | )              | 2.932000  |          |        |
|        | v2       | З            | 700000     |      | 5 53334      |                | INFINITY  |          |        |
|        | v2       | 5.           | 600000     |      | 4 070270     |                |           |          |        |
|        | 13       | ۷.           | 800000     |      | 4.970370     | -              |           |          |        |
|        | Υ4       | 0.           | 200000     |      | 7.429630     | -              | INFINITY  |          |        |
|        |          |              |            |      |              |                |           |          |        |
|        |          |              | F          | RIGH | THAND SIDE   | RANGES         |           |          |        |
| P      | MOW      | C            | TIPPFNT    |      | AT.T.OWART.F | י או           | .LOWARLE  |          |        |
| 10     | .011     | C            | DIC        |      | TNOPEACE     | ות ו           |           |          |        |
|        | ~        |              | кпр        |      | INCREASE     |                | LCREASE   |          |        |
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|        | 4        | 0.           | 000000     | 9    | 93350.000000 | 14650          | 0.000000  |          |        |
|        | 5        | 4000.        | 000000     |      | INFINITY     | 54             | 2.592590  |          |        |
|        | 6        | 5050         | 000000     |      | 5538 888672  | 162            | 7 777710  |          |        |
|        | 7        | 7100         | 000000     |      | 4224 7000072 | 202            |           |          |        |
|        | /        | /100.        | 000000     |      | 4334./8222/  | 366.           | 2.500000  |          |        |
|        | 8        | 4300.        | 000000     |      | 3662.500000  | 4274           | 1.193359  |          |        |
|        | 9        | 10000.       | 000000     |      | INFINITY     | 5092           | 2.592773  |          |        |
|        | 10       | 15000.       | 000000     |      | 1465.000000  | 5864           | 4.706055  |          |        |
|        |          |              |            |      |              |                |           |          |        |
|        | DIE      | 1 7 77       |            |      |              |                |           |          |        |
| IRE IA | БГЕ      | AU           |            |      |              |                |           |          |        |
| R      | OW       | (BASIS)      | Χ.         | L    | X21          | X31            | X41       | X12      | X22    |
|        | 1        | ART          | 0.00       | 00   | 0.000        | 0.000          | 0.000     | 0.000    | 0.542  |
|        | 2        | X31          | 3.87       | 75   | 1.625        | 1.000          | 0.000     | 0.000    | 0.333  |
|        | 3        | x12          | 0.00       | 00   | 0.000        | 0.000          | 0.000     | 1,000    | 0.182  |
|        | 1        | v12          | 1 00       | 0    | 0.000        | 0.000          | 0.000     | 1.000    | 0.222  |
|        | -        | X13          | 1.00       |      | 1.000        | 0.000          | 0.000     | 0.000    | -0.333 |
|        | 5        | X33          | -3.8       | /5   | -1.625       | 0.000          | 0.000     | 0.000    | -0.333 |
|        | 6        | X23          | 0.00       | 00   | 1.000        | 0.000          | 0.000     | 0.000    | 1.000  |
|        | 7        | X41          | -2.87      | 75   | -0.625       | 0.000          | 1.000     | 0.000    | 0.333  |
|        | 8        | X43          | 2.87       | 75   | 0.625        | 0.000          | 0.000     | 0.000    | -0.333 |
|        | 9        | SLK 9        | 0.00       | 0    | 0 000        | 0 000          | 0 000     | 0 000    | -0 667 |
|        | 10       | 371          | 0.00       | 0    | 0.000        | 0.000          | 0.000     | 0.000    | 0.007  |
|        | ΤU       | ΎΙ           | 0.00       | 0    | 0.000        | 0.000          | 0.000     | 0.000    | 0.152  |
|        |          |              |            |      |              |                |           |          |        |
| R      | NO       | X3           | 2 X        | (42  | X13          | X23            | X33       | X43      | Y1     |
|        | 1        | 0.693        | 0.93       | 34   | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 2        | 0 426        | 0 57       | 74   | 0 000        | 0 000          | 0 000     | 0 000    | 0 000  |
|        | 2        | 0.120        | 0.0        |      | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 2        | -0.045       | -0.40      |      | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 4        | -0.148       | 0.14       | £8   | 1.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 5        | 0.574        | -0.5       | 74   | 0.000        | 0.000          | 1.000     | 0.000    | 0.000  |
|        | б        | 0.000        | 0.00       | 0 (  | 0.000        | 1.000          | 0.000     | 0.000    | 0.000  |
|        | 7        | 0.426        | 0.57       | 74   | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 8        | -0 426       | 0 43       | 26   | 0 000        | 0 000          | 0 000     | 1 000    | 0 000  |
|        | 0        | 0.120        | 1 1/       | 10   | 0.000        | 0.000          | 0.000     | 1.000    | 0.000  |
|        | 10       | -0.652       | -1.14      | ±0   | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 10       | 0.194        | 0.26       | ΔT   | 0.000        | 0.000          | 0.000     | 0.000    | 1.000  |
|        |          |              |            |      |              |                |           |          |        |
| R      | WO       | Y2           | 3          | 73   | Y4           | SLK 2          | SLK 3     | SLK 4    | SLK 5  |
|        | 1        | 5.533        | 4.97       | 70   | 7.430        | 0.307          | 0.277     | 0.307    | 5.830  |
|        | 2        | 0 333        | 0 41       | 26   | 0 574        | 0 144          | 0 000     | 0 019    | 0 000  |
|        | 2        | 0.555        | 0.12       | 10   | 0.071        | 0.111          | 0.000     | 0.010    | 0.000  |
|        | 3        | 0.000        | 0.00       | 0    | 0.000        | 0.000          | 0.045     | 0.000    | 0.000  |
|        | 4        | -0.333       | -0.14      | 18   | 0.148        | 0.037          | 0.000     | 0.037    | 0.000  |
|        | 5        | -0.333       | 0.5        | 74   | -0.574       | -0.144         | 0.000     | -0.019   | 0.000  |
|        | б        | 1.000        | 0.00       | 00   | 0.000        | 0.000          | 0.000     | 0.000    | 0.000  |
|        | 7        | 0 333        | 0 41       | 26   | 0 574        | -0 106         | 0 000     | 0 019    | 0 000  |
|        | 。<br>。   | 0.333        | 0.12       | 50   | 0.371        | 0.106          | 0.000     | 0.010    | 0.000  |
|        | 0        | -0.333       | -0.42      | 20   | 0.420        | 0.106          | 0.000     | -0.019   | 0.000  |
|        | 9        | -0.667       | -0.85      | 52   | -1.148       | -0.037         | 0.000     | -0.037   | 0.000  |
|        | 10       | 0.333        | 0.14       | 18   | -0.148       | -0.037         | -0.045    | -0.037   | 1.000  |
|        |          |              |            |      |              |                |           |          |        |
| R      | OW       | SIK 6        | SIK        | 7    | SLK 8        | SLK 9          | SLK 10    |          |        |
| 1      | 1        | 9.2          | 7 6        |      | 7 6          | 0 00 00        | 1 1       | 0 14ፑ+በሩ |        |
|        | -<br>-   | 2.4<br>0 222 | 1.0        | 06   | 0 574        | 0 000          | <br>0 21E | 2462 704 |        |
|        | 4        | 0.333        | 0.42       | 10   | 0.5/4        | 0.000          | 0.315     | 4433./04 |        |
|        | 3        | 0.000        | 0.00       | 10   | 0.000        | 0.000          | 0.000     | 0.000    |        |
|        | 4        | -0.333       | -0.14      | 18   | 0.148        | 0.000          | -0.370    | 3457.407 |        |
|        | 5        | -0.333       | 0.5        | 74   | -0.574       | 0.000          | -0.315    | 4646.296 |        |
|        | 6        | 1.000        | 0.00       | 00   | 0.000        | 0.000          | 0.000     | 5050.000 |        |
|        | 7        | 0 333        | 0 41       | 26   | 0 574        | 0 000          | 0 215     | 2453 704 |        |
|        | <i>`</i> | 0.333        | 0.42       |      | 0.3/4        | 0.000          | 0.315     | 1046 006 |        |
|        | 8        | -0.333       | -0.42      | 40   | 0.426        | 0.000          | -0.315    | 1846.296 |        |
|        | 9        | -0.667       | -0.85      | 52   | -1.148       | 1.000          | -0.630    | 5092.593 |        |
|        | 10       | 0.333        | 0 14       | 18   | -0.148       | 0.000          | 0.370     | 542.593  |        |

- 1. Suppose that the requirement for blend #3 were to increase by 100 barrels/day. What would be the effect on the refinery's profit?
- **Solution:** The requirement for blend #3 is the right-hand-side of row #10. The "dual price" of row #10 is (-0.108) defined by LINDO to be the "rate of improvement of the objective relative to increases in the right-hand-side". A negative rate of improvement of a profit function is a decrease, and therefore the answer is  $(-0.10859) \times 100 = -\$108.59$

2. If the requirement for blend #3 were to increase by 100 barrels/day, what would be the change in:

|  | , |
|--|---|
| quantity of raw gas #1 sold on market:   | - 37 barrels/day                        |
| quantity of raw gas #2 added to blend 3: | no change                               |
| quantity of raw gas #1 added to blend 3: | +37 barrels/day                         |
| 0 is an inaquality constraint.           |   |

Solution: Row 10 is an inequality constraint:

 $x_{13} + x_{23} + x_{33} + x_{43} >= 15000$ 

which LINDO transforms into an equation by subtracting a surplus variable (which LINDO, however, names SLK\_10):

X13 + X23 + X33 + X43 - SLK\_10 = 15000

The increase in production (left side of row 10) of 100 means (x13 + x23 + x33 + x43) = 15100, and so SLK\_10 must *increase* to +100 in order that the equation remain balanced. The substitution rates found in the tableau will indicate the resulting changes in the basic variables:

| ROW | BASIS | SLK 10 |
|-----|-------|--------|
| 1   | ART   | 1.1    |
| 2   | X31   | 0.315  |
| 3   | X12   | 0.000  |
| 4   | X13   | -0.370 |
| 5   | X33   | -0.315 |
| 6   | X23   | 0.000  |
| 7   | X41   | 0.315  |
| 8   | X43   | -0.315 |
| 9   | SLK 9 | -0.630 |
| 10  | Y1    | 0 370  |

According to these substitution rates, if SLK 10 increases by 100, then X13 (basic in row 4) will *increase* by  $100 \times 0.370 = 37$  barrels/day, X23 (basic in row 6) will be *unchanged* (substitution rate = 0), and Y1 (basic in row 10) will *decrease* by  $100 \times 0.370 = 37$  barrels/day. That is, 37 barrels/day of raw gas #1 which previously was sold on the market is now diverted to blend #3, accounting for part of the increase in blend #3 to be produced.

3. The plant manager makes a mistake by adding 10 barrels of raw gas #2 to blend #2. How much profit will the refinery lose as a result of that mistake? \$5.42424

**Solution:** The variable X22 is zero & nonbasic in the optimal solution. If it were increased by 10 units, the "reduced cost", which is 0.542424, tells us the rate of "deterioration" in the objective function, according to LINDO's definition. Therefore, the profit will deteriorate, i.e. decrease, by  $10 \times 0.542424 = 5.42424$  dollars.

4. How should the refinery change the following quantities to compensate for the mistake in the previous question?

| 1         | quantity of         | raw gas #1   | sold on market:    | (+) or (-)                    |
|-----------|---------------------|--------------|--------------------|-------------------------------|
|           | quantity of a       | aw gas #2    | added to blend 3:  | (+) or (-)                    |
|           | quantity of a       | aw gas #1    | added to blend 3:  | (+) or (-)                    |
| Solution: | The substitution ra | tes of the n | onbasic variable X | X22 are found in the tableau: |
|           | ROW                 | (BASIS)      | X22                |                               |
|           | 1                   | ART          | 0.542              |                               |
|           | 2                   | X31          | 0.333              |                               |
|           | 3                   | X12          | 0.182              |                               |
|           | 4                   | X13          | -0.333             |                               |
|           | 5                   | X33          | -0.333             |                               |
|           | 6                   | X23          | 1.000              |                               |
|           | 7                   | X41          | 0.333              |                               |
|           | 8                   | X43          | -0.333             |                               |
|           | 9                   | SLK 9        | -0.667             |                               |
|           | 10                  | Yl           | 0.152              |                               |

The substitution rate of X22 for Y1 is 0.152, i.e. each barrel increase in X22 will "substitute" for 0.152 barrel of Y1, so that Y1 will *decrease* by 1.52 barrels. Likewise, the substitution rate of X22 for X23 is 1,

so that X23 will *decrease* by 10 barrels, and the substitution rate of X22 for X13 is -0.333 so that X13 will *increase* by 3.33 barrels. *Note: a positive substitution rate means that the changes in nonbasic & basic variables are opposite in direction, while a negative substitution rate means that the direction of changes will be identical!* 

- 5. Suppose that the selling price of raw gas #1 on the market were to drop by \$3/barrel. Would the optimal solution change? <u>YES</u>
- **Solution:** A drop of \$3/barrel in selling price would result in a decrease of \$3/barrel in the objective function (profit), while the "ALLOWABLE DECREASE" in the objective coefficient is only \$2.932. Since the change is outside the allowable range, the basis will change, which would mean a change in the solution.

For each statement, indicate "+"=**true** or "o"=**false**.

- <u>o</u> 6. If you increase the right-hand-side of a "≤" constraint in a <u>minimization LP</u>, the optimal objective value will either increase or stay the same. *Since the previous solution remains feasible, one cannot do worse than previously, but perhaps may do better, i.e., lower the cost.*
- + 7. If the increase in the cost of a nonbasic variable remains less than the "ALLOWABLE INCREASE" reported by LINDO, then the optimal values of all variables will be unchanged. *The basis will remain unchanged, and since the values of the basic variables depend only on the basis matrix and the right-hand-side, their values will remain unchanged also.*
- <u>+</u> 8. The "reduced cost" in an LP solution provides an estimate of the change in the objective value when a nonbasic variable increases.
- <u>o</u> 9. In the two-phase simplex method, Phase One computes the optimal dual variables, followed by Phase Two in which the optimal primal variables are computed. *The purpose of Phase One is to find a basic feasible solution to the (primal) problem, by first introducing artificial variables into the basis and then removing them from the basis.*
- <u>+</u> 10. At the completion of the revised simplex method applied to an LP, the simplex multipliers give the optimal solution to the dual of the LP.
- <u>o</u> 11. If the primal LP has an equality constraint, the corresponding dual variable must be zero. *The dual variable corresponding to an equality constraint is unrestricted in sign, and need not be zero!*
- <u>+</u> 12. If a minimization LP problem has a cost which is unbounded below, then its dual problem cannot be feasible. *Since the objective value of any feasible solution of the dual problem provides us with a (lower) bound on the primal objective, there cannot be a feasible solution of the dual problem in this case.*
- <u>o</u> 13. If the increase in the right-hand-side of a "tight" constraint remains less than the "ALLOWABLE INCREASE" reported by LINDO, then the optimal values of all variables will be unchanged. *If the increase in the right-hand-side remains within the range between allowable increase & decrease, the basis (and hence the set of basic variables) will be unchanged. However, because the right-hand-side changes, the values of those basic variables (which are computed by multiplying the basis inverse matrix times the right-hand-side) will change.*
- <u>o</u> 14. If a minimization LP problem is infeasible, then its dual problem has an objective (to be maximized) which must be unbounded above. *While the converse of this statement is true, the statement itself is not-- it is possible that <u>both</u> primal and dual problems are infeasible.*

 Solutions
 Solut



## *Indicate whether true* (+) *or false*(*o*):

- a. <u>+</u> For every basic solution in the TP tableau above, dual variable  $V_1$  will be larger than  $U_1$ .
- c. \_\_\_\_\_ Variable  $X_{22}$  is basic in the set of shipments above.
- d. <u>o</u> If one unit were to be shipped from source #2 to destination #4, the result would be a reduction in the total cost . *Note: The reduced cost of*  $X_{24}$  *is* +2.
- e. \_\_\_\_ The number of basic variables for this transportation problem is six
- f. <u>o</u> For the solution above, if dual variable  $U_1$  is zero then will  $U_2$  will be strictly positive. Note: If  $U_1$  is zero, then since  $X_{12}>0$ , complementary slackness requires that  $V_2$  must be 7 (since  $C_{12} [U_1+V_2]=0$ ). Then, since  $V_2=7$  and  $X_{22}>0$ , complementary slackness requires that  $U_2$  must therefore be -3 (since  $C_{22} [U_2+V_2]=0$ ).
- g. \_\_o\_ The optimal dual variables for a transportation problem must be nonnegative. *Note: according to LP duality theory, the dual variable corresponding to a primal equality constraint is unrestricted in sign.*
- h. <u>o</u> If  $X_{24}$  were made a basic variable in the tableau above, then its value would be 2. Note: If  $X_{24}$  is entered into the basis, its value would be 1.
- i. \_\_o\_ In the first step of Vogel's method for the above TP tableau, the penalty on column 1 will equal 1. *Note: the penalty is the difference between the two smallest values in that column, namely* 4-2=2.
- j. <u>o</u> Vogel's method will always yield an optimal solution, if it is nondegenerate. *Note: Vogel's method yields a feasible solution which is generally "good", but not necessarily optimal.*
- k. <u>o</u> According to Complementary Slackness, if X\* is optimal in the transportation problem and U\* & V\* in its dual problem, then if  $X_{ij}$ \* >0, the slack in the dual constraint  $U_i+V_j \le C_{ij}$  must be positive. *Note: Complementary slackness requires that either*  $X_{ij}$ =0 or the slack in the constraint  $U_i+V_j \le C_{ij}$  (or both) must be zero.
- 1. <u>+</u> If no degenerate solution is encountered, the transportation simplex method gives an improvement in the objective function at every basis change.
- m.  $\_+\_$  The above transportation problem is "balanced".
- n. \_\_\_\_\_ The shipments indicated in the above TP tableau constitute a basic solution.
- o. <u>+</u> In the first step of Vogel's method for the above TP tableau, the penalty on row 1 will equal 1.
- p. <u>+</u> The above transportation problem will have 7 dual variables.
- q. <u>o</u> The shipments indicated in the above table are a degenerate solution to this transportation problem. *Note: the number of basic variables must be* m+n-1 = 3+4-1=6. *Since there are six positive shipments, no basic variable has value 0 and therefore the solution is not degenerate.*
- r. <u>+</u> The reduced cost of the variable  $X_{31}$  in the tableau above is negative.

- r. \_o\_ If the current solution of a TP is degenerate, the next iteration will not improve the objective function. *Note: while it is possible that the next iteration will not improve the objective function, it is not always the case.*
- s. \_\_\_\_ The shipments indicated in the above table are a feasible solution to this transportation problem.
- t. <u>o</u> A "dummy" destination will be required for the transportation problem above. *Note: since the transportation problem is already "balanced", i.e., the sum of the supplies is equal to the sum of the demands, no "dummy" destination is required.*

**Integer Programming Model Formulation.** Coach Night is trying to choose the starting linerup for the basketball team. The team consists of seven players who have been rated (on a scale of 1=poor to 3=excellent) according to their ball-handling, shooting, rebounding, and defensive abilities. The positions that each player is allowed to play (G=guard, C=center, F=forward) and the player's abilities are:

| Player | Position | Ball-handling | Shooting | Rebounding | Defense |
|--------|----------|---------------|----------|------------|---------|
| 1      | G        | 3             | 3        | 1          | 3       |
| 2      | С        | 2             | 1        | 3          | 2       |
| 3      | G-F      | 2             | 3        | 2          | 2       |
| 4      | F-C      | 1             | 3        | 3          | 1       |
| 5      | G-F      | 1             | 3        | 1          | 2       |
| 6      | F-C      | 3             | 1        | 2          | 3       |
| 7      | G-F      | 3             | 2        | 2          | 1       |

For each stated constraint, indicate the mathematical expression of that constraint from the list below. (*Note: if more than one answer is correct, only one answer is required.*)

<u>o</u> 1. The starting lineup is to consist of five players.

 $\underline{t}$  2. At least 2 members must be able to play guard.

<u>d</u> 3. If player 7 starts, then player 3 cannot start.

 $\underline{s \text{ or } w}$  4. If player 2 starts, then player 6 must start.

<u>**p** or z</u> 5. Either player 3 or player 5 (or both) must start.

<u>e</u> 6. The average rebounding rating of the starting lineup must be at least 2.

\_n\_ 7. At least one member must be able to play center.

<u>h or y</u> 8. At least 2 members must have a rating of 3 in shooting.

<u>f</u> 9. Not more than one of the members may have a rebounding rating of 1.

<u>a or g</u>10. At least four members must be able to play at more than one position.

| a. $X_1 + X_2 \le 1$                                     | b. $X_1 + X_3 + X_5 + X_7 \le 2$                        |
|--|---|
| c. $X_5 \ge X_1$   | <b>d.</b> $X_3 + X_7 \le 1$                             |
| e. $X_1 + 3X_2 + 2X_3 + 3X_4 + X_5 + 2X_6 + 2X_7 \ge 10$ | f. $X_1 + X_5 \le 1$                                    |
| g. $X_3 + X_4 + X_5 + X_6 + X_7 \ge 4$                   | h. $X_1 + X_3 + X_4 + X_5 \ge 2$                        |
| i. $X_2 \ge X_6$   | <b>j.</b> $X_3 + X_7 \ge 1$                             |
| k. $X_1 + X_2 \ge 1$                                     | l. $X_1 + 3X_2 + 2X_3 + 3X_4 + X_5 + 2X_6 + 2X_7 \ge 2$ |
| m. $X_1 \ge X_2$   | <b>n.</b> $X_2 + X_4 + X_6 \ge 1$                       |
| 0. $X_1 + X_2 + X_3 + X_4 + X_5 + X_6 + X_7 = 5$         | p. $X_3 + X_5 \ge 1$                                    |
| q. $X_3 \ge X_7$   | $\mathbf{r.} \ X_3 \leq X_7$                            |
| s. $X_2 \le X_6$   | t. $X_1 + X_3 + X_5 + X_7 \ge 2$                        |
| <b>u.</b> $X_2 + X_6 \le 1$                              | v. $X_1 + X_3 + X_4 + X_5 \le 2$                        |
| w. $X_6 \ge X_2$   | $\mathbf{X}. \ \mathbf{X}_5 \leq \mathbf{X}_1$          |
| y. $X_1 + X_3 + X_4 + X_5 \ge 2$                         | Z. $X_3 + X_5 \ge 1$                                    |

Note that several answers appeared more than once (s&w, p&z, h&y), and that (assuming that the lineup consists of 5 players) a implies g.

Solutions Research
Quiz #7 Solutions -- 1998

Careful study of a reservoir over the past 20 years has shown that, if the reservoir was full at the beginning of the summer, then the probability it would be full at the beginning of the following summer is **60%**, independent of its status in previous years. On the other hand, if the reservoir was <u>not</u> full at the beginning of one summer, the probability it would be full at the beginning of the following summer is only **20%**. Define a Markov chain model of this reservoir, with the states (1)"full" and (2)"not full". The transition probability matrix and several higher powers, as well as some other computations, are shown below.

| 1. If the reservoir was full                | at the beginning of summer 1997,         | what is the probability that it will be full |
|---|--|--|
| at the beginning of sur                     | mer 1999 (rounded to the nearest         | 10%)?  |
| a. 20%                                      | b. 30%                                   | c. 40%                                       |
| d. 50%                                      | e. 60%                                   | f. none of the above                         |
| <i>Note:</i> $\mathbf{p}_{11}^{(2)} = 0.44$ |  |  |
| 2. Suppose the reservoir                    | was full at the beginning of summ        | er 1997, and consider the first year that    |
| follows in which the re                     | servoir is not full at the beginning     | of the summer. What is the probability       |
| that this occurs in 1999                    | ? (rounded to the nearest 10%)           |  |
| a. 10%                                      | b. 20%                                   | c. 30%                                       |
| d. 40%                                      | e. 50%                                   | f. none of the above                         |
| <i>Note:</i> $f_{12}^{(2)} = 0.24$          |  |  |
| B 3. If the reservoir was full              | ll at the beginning of summer 1997       | 7, the expected number of years until it     |
| will next be "not full" i                   | s: (choose nearest value)                |  |
| a. 2  | b. 2.5                                   | c. 3   |
| d. 3.5                                      | e. 5                                     | f. none of the above                         |
| <i>Note:</i> $m_{12} = 2.5$                 |  |  |
| F 4. If the reservoir was ful               | ll at the beginning of summer 1997       | , the probability that 2000 is the first     |
| year it is not full is (ro                  | unded to the nearest 10%)                |  |
| a. 20%                                      | b. 30%                                   | c. 40%                                       |
| d. 50%                                      | e. 60%                                   | f. none of the above                         |
| <i>Note:</i> value is $f_{12}^{(3)} = 0$    | .144 which rounds to 10%.                |  |
| E 5. If the reservoir was fu                | all at the beginning of summer 199       | 7, the probability that in 2000 it is not    |
| full is (rounded to the                     | nearest 10%)                             |  |
| a. 20%                                      | b. 30%                                   | c. 40%                                       |
| d. 50%                                      | e. 60%                                   | f. none of the above                         |
| <i>Note:</i> $p_{12}^{(3)} = 0.624$         |  |  |
| B 6. During the next hundr                  | ed years, in how many the reservoi       | ir be full at the beginning of the summer.   |
| as predicted by this mo                     | del? (choose nearest value)              |  |
| a. 20                                       | b. 33                                    | c. 40  |
| d. 60                                       | e. 67                                    | f. none of the above                         |
| <i>Note:</i> $\pi_1 = 0.333$                |  |  |
| 7. If the reservoir is full                 | at the beginning of <b>both</b> summer 1 | 997 and summer 1998, the probability         |
| that it will be full at the                 | beginning of summer 1999 is (ro          | unded to the nearest 10%)                    |
| a. 40%                                      | b. 50%                                   | c. 60%                                       |
| d. 70%                                      | e. 80%                                   | f. none of the above                         |
| Note: Because of the                        | memoryless property of the Markov        | v chain, the state in 1997 is not relevant!  |
| $p_{11}^{(2)} = 0.44$                       |  |  |
| 8. If the reservoir was fu                  | all at the beginning of summer 199       | 7, what is the expected number of years      |
| until it is expected to b                   | e full again? (choose nearest value)     | )  |
| a. 1.5                                      | b. 2                                     | c. 2.5                                       |
| d. 3  | e. 5                                     | f. none of the above                         |
| <i>Note:</i> $m_{11} = 3$                   |  |  |

<u>A</u> 9. If the reservoir was full at the beginning of summer 1997, the probability that 2000 is the first year it is full again is (rounded to the nearest 10%)

| a.  | 10%         | b. | 20% | c.   | 30%               |
|-----|-------------|----|-----|------|-------------------|
| d.  | 40%         | e. | 50% | f. 1 | none of the above |
| 3.7 | $(1)^{(3)}$ |    |     |      |                   |

*Note:*  $f_{11}^{(3)} = 0.064$ 

<u>F</u> 10. Consider a different reservoir: if it was full at the beginning of the summer, then the probability it would be full at the beginning of the following summer is **50%**, while if the reservoir was <u>not</u> full at the beginning of one summer, the probability it would be full at the beginning of the following summer is **25%**. The steadystate probability distribution  $\pi$  for this Markov chain must satisfy the following equation:

a.  $\pi_1 + \pi_2 = 0$  b.  $\pi_2 = 0.25\pi_1 + 0.75\pi_2$  c.  $\pi_2 = 0.75\pi_1 + 0.25\pi_2$ 

d.  $\pi_2 = 0.5\pi_1 + 0.25\pi_2$  e. 0

e. 
$$0.5\pi_1 + 0.5\pi_2 = 1$$

c.  $\pi_2 = 0.75\pi_1 + 0.25\pi_2$ f. none of the above

*Note: The transition probability matrix is* 

$$P = \begin{bmatrix} 0.50 \ 0.50 \\ 0.25 \ 0.75 \end{bmatrix}$$

The equations p = pP, together with the restriction that the probabilities must sum to 1, are

$$\begin{cases} \pi_1 = 0.50 \ \pi_1 + 0.25 \ \pi_2 \\ \pi_2 = 0.50 \ \pi_1 + 0.75 \ \pi_2 \\ \pi_1 + \ \pi_2 = 1 \end{cases}$$

You may use the computational results below to answer questions (1) through (9):

$$P = \begin{bmatrix} 0.6 & 0.4 \\ 0.2 & 0.8 \end{bmatrix} \qquad F = \begin{bmatrix} 0.6 & 0.4 \\ 0.2 & 0.8 \end{bmatrix} \qquad \frac{i | \pi_i|}{1 | 0.3333333}$$

$$P^2 = \begin{bmatrix} 0.44 & 0.56 \\ 0.28 & 0.72 \end{bmatrix} \qquad \stackrel{i}{\longrightarrow} \stackrel$$

A machine operator has sole responsibility for keeping three semi-automatic machines busy. The time required to ready a machine (unloading & reloading) has exponential distribution with mean 15 minutes. The machine will then run unattended for an average of 1 hour (but with actual time having exponential distribution) before it requires the operator's attention again.



Note: The state of the system (population of the birth/death process) is the number of machines which are either being serviced or waiting to be serviced.)

1. The Markov chain model diagrammed above is (select one or more): b.c.g

| a. a discrete-time Markov chain        | b. a continuous-time Markov chain           |
|--|---|
| c. a Birth-Death process               | d. an M/M/1 queue                           |
| e. an M/M/3 queue                      | f. an $M/M/1/3$ queue                       |
| g. an M/M/1/3/3 queue                  | h. a Poisson process                        |
| This is a queue with the M/M/1/3/3 cla | ssification, i.e., 1 server, maximum of 3 i |

Note: Th of 3 in the "system", and 3 in er, m on, 1.e., 1 the "source population".

| а        | 2. | The | value | of | $\lambda_2$ | is |
|----------|----|-----|-------|----|-------------|----|
| <u> </u> |    |     |       |    |             |    |

| a. 1/hr.   | b. 2/hr.             |
|------------|----------------------|
| c. 3/hr.   | d. 4/hr.             |
| e. 0.5/hr. | f. none of the above |

Note: In state 2, 2 machines are shut down and one is processing a job. Therefore, the "arrival" rate, i.e., the rate at which machines are requiring service, is 1 machine per hour.

f 3. The value of  $\mu_2$  is

| a. 1/hr.   | b. 2/hr.             |
|------------|----------------------|
| c. 3/hr.   | d. 0.5/hr.           |
| e. 0.5/hr. | f. none of the above |

Note: the service rate, independently of the number of "customers in the system", is 1 "customer"/15 minutes = 4 / hr.

4. The value of  $\lambda_0$  is 

| a. | 1/hr.   | b. | 2/hr.             |
|----|---------|----|-------------------|
| c. | 3/hr.   | d. | 0.5/hr.           |
| e. | 0.5/hr. | f. | none of the above |

Note: each machine "arrives" at the rate of once per hour, so when three machines are running, they jointly complete their jobs at the rate of 3/hr.

5. The steady-state probability  $\pi_0$  is computed by solving <u>\_b</u>\_

| a. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \left(\frac{3}{4}\right)^2 + \left(\frac{3}{4}\right)^3 \approx \frac{1}{0.366}$ | b. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \frac{1}{2} \times \frac{3}{4} + \frac{1}{4} \times \frac{1}{2} \times \frac{3}{4} \approx \frac{1}{0.451}$ |
|--|---|
| c. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \frac{1}{2} + \frac{1}{4} \approx \frac{1}{0.4}$                                 | d. $\frac{1}{\pi_0} = 1 + \frac{1}{4} + \left(\frac{1}{4}\right)^2 + \left(\frac{1}{4}\right)^3 \approx \frac{1}{0.753}$                            |
| e. $\frac{1}{\pi_0} = 1 + \frac{3}{4} + \left(\frac{1}{2}\right)^2 + \left(\frac{1}{4}\right)^3 \approx \frac{1}{0.496}$ | f. none of the above  |
| perator will be busy what fraction of the time?  | (choose nearest value)  |

c (or d) 6. The op

| a. 40% | b. 45% |
|--------|--------|
| c. 50% | d. 60% |
| e. 65% | f. 75% |

Note:  $\pi_0 = 0.451$  is the probability that there are no machines shut down, i.e., the fraction of the time that the operator is idle. The fraction of the time that he is busy is therefore 1-0.451 = 0.549.

7. What fraction of the time will the operator be busy but with no machine waiting to be

<u>\_c</u>\_

serviced? (choose nearest value)

a. 10%

b. 20%

| c. | 30% | d. 40% |
|----|-----|--------|
| e. | 50% | f. 60% |

*Note:*  $\pi_1 = 0.75\pi_0 = 0.338$ . (Recall that  $\pi_1$  is found by multiplying  $\pi_0$  by the second term in the sum in (5) above,  $\pi_2$  is found by multiplying  $\pi_0$  by the third term, etc.)

8. Approximately 2.2 machines per hour require the operator's attention. What is the average length of time that a machine waits before the operator begins to ready the machine for the next job? (select nearest value)

|                            | • •                         |
|----------------------------|-----------------------------|
| a. 0.1 hr. (i.e.,6 min.)   | b. 0.15 hr. (i.e., 9 min.)  |
| c. 0.2 hr. (i.e., 12 min.) | d. 0.25 hr. (i.e., 15 min.) |
| e. 0.3 hr. (i.e., 18 min.) | f. greater than 0.33 hr. (  |

e. 0.3 hr. (i.e., 12 min.) e. 0.3 hr. (i.e., 18 min.) Note: The average "arrival" rate,  $\underline{\lambda}$ , is stated to be 2.2/hour, and  $L = \sum_{n=0}^{3} n p_n = p_1 + 2p_2 + 3p_3$ 

 $\approx 0.34 + 2 \times 0.17 + 3 \times 0.04 = 0.8$ 

<u>a</u>

*Little's Law then says*  $L = \lfloor W \Rightarrow W = \frac{1}{2} \approx \frac{0.8}{2.2/hr} = 0.364$ , the average time spent both waiting and being serviced. Since an average of 15 minutes = 0.25 hr. is spent being serviced, the average time waiting is 0.364 - 0.25 = 0.114 hr.

An alternate computation would use  $L_q = \lfloor W_q \implies W_q = \frac{L_q}{L} \approx 0.25 / 2.2 / hr = 0.114$ ,

where  $L_q = 0p_0 + 0p_1 + 1p_2 + 2p_3 \approx 0.17 + 2(0.04) = 0.25$ 

is the average number of machines waiting to be serviced (not including any being serviced) and  $W_q$  is the average time waiting (excluding service time).

9. What will be the utilization of this group of 3 machines? (choose nearest value) <u>f</u>

| a. 50% | b. 55%              |
|--------|---------------------|
| c. 60% | d. 65%              |
| e. 70% | f. greater than 75% |

*Note: The average number of machines running in steady state is*  $3p_0 + 2p_1 + 1p_2 + 0p_3 \approx 2.2$ and so the average fraction of the time that any single machine is running is 2.2/3 = 73.3%.